

# DXC Assure for Brokers



Address your biggest challenges by driving straight-through processing, managing IT costs and supporting the business life cycle.

## For commercial insurance brokers, there's a new market landscape

The industry is undergoing a dramatic transformation driven by several factors, including advances in technology, heightened consumer expectations and a rise in new entrants. All parties in the value chain are focused on owning a meaningful customer relationship to ensure continued relevance in the business process.

Now more than ever, brokers are threatened by the prospect of disintermediation and realize the need for technology that enables instead of constrains. Cost containment is paramount, along with the need for enhanced agility and better insight from data. To stay relevant, you must up your game in three key areas: consumer experience, change agility and operational efficiency.

### Key benefits

- Architected to support retail, wholesale and reinsurance business
- Addresses entire value chain, helping you get closer to your customers
- Uses innovative persona-based approach to tailor the user interface for different broking roles
- Provides full visibility of details needed to manage the most complex aspects of client servicing
- Runs single-instance solution across multiple locations, with full multinational support and multilanguage capability

## DXC ASSURE

### Systems of Engagement

Policyholder | Broker | Underwriter | CSR | Adjuster

### DXC Assure Digital Platform

Integration | Orchestration | Security | API Management | UI/UX | Conversation | Partner Marketplace

### Business Services

#### Systems of Record

New Business | Policy | Billing | Claims | Reinsurance

#### Analytics

Insurance-specific data and analytics services

#### Ecosystem

Insurtech, cloud and third-party utilities

### Intelligent Operations

Highly automated, end-to-end IT service management and operations

Managed Cloud Services | Cyber Defense | IT Ops | Service Management | Disaster Recovery/Business Continuity

### An integrated solution

DXC Assure for Brokers, built on the DXC Assure Digital Platform, is an end-to-end integrated solution for commercial insurance brokers. It provides seamless support for brokers running managing general agent (MGA) operations.



## Features

You can adopt components in stages to support a controlled business roll-out or integrate components with your own technology choices. For example, you can choose to integrate your own business development systems with the digital foundation of DXC Assure for Brokers, or you can consume the digital front end, including configurable portals, to run in front of an existing system of record. You also have the option of adopting the core components individually, leveraging the open API framework to integrate with other solutions.

## Business value

Designed to run on the DXC Assure Digital Platform, an open platform for digital insurance technology and services, the flexible, scalable software-as-a-service (SaaS) solution delivers a distinctive and compelling digital customer experience, reduces costs, increases efficiency and brings products to market faster.

Learn more at  
[dxc.com/insurance-software](https://dxc.com/insurance-software)

DXC Assure for Brokers is API-enabled across all business functions, delivering the business and technical agility to provide world-class connectivity.

Driving improved efficiency in communication, the solution leverages global messaging capability provided by the Association for Cooperative Operations Research and Development (ACORD), which underpins electronic communication between brokers and their chosen carriers. As a Licensed Integrator Partner of ACORD Solutions Group, Inc. (ASG), DXC is leveraging this relationship to enable straight-through processing of placing, accounting and claims data via ASG's next-generation global messaging service.

## Why DXC?

DXC is the #1 provider of core insurance systems, serving over 1,900 customers — 80 percent of whom are in the Fortune Global 500. DXC brings more than 40 years of industry domain knowledge and experience in enabling customers to modernize their technology estate and simultaneously build new digital capability — the dual agenda.

## Capabilities

DXC Assure for Brokers is a modular solution, providing the flexibility to choose from core processing functions or seamlessly add components later for even greater business value.

- New business development
- Submission and placement
- Policy administration and renewal
- Document composition and document storage
- Claims
- Finance/insurance broking accounts
- Reporting and analytics

“Lockton has chosen DXC Assure for Brokers as a long-term strategic solution with the potential for it to be adopted more widely across the Lockton business. We are excited to be shaping the retail solution with DXC and believe this will ultimately help us deliver faster time to market and greater value to our customers.”

— **Simon Coleman**  
Chief Operating Officer, Lockton Companies International

## About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services across the Enterprise Technology Stack to drive new levels of performance, competitiveness, and customer experience. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://dxc.com).

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