

AI powered insurance, today

THE CHALLENGE

- Outdated, highly-manual, undocumented processes
- Multiple stand-alone systems, siloed data
- Slow cycle times, high error rates
- Limited integration and scalability

THEY ALSO FACE

\$134B Technical debt

\$66B Process debt

*HFS Research whitepaper “Insurers cannot continue to ignore decades of technical and process debt”.

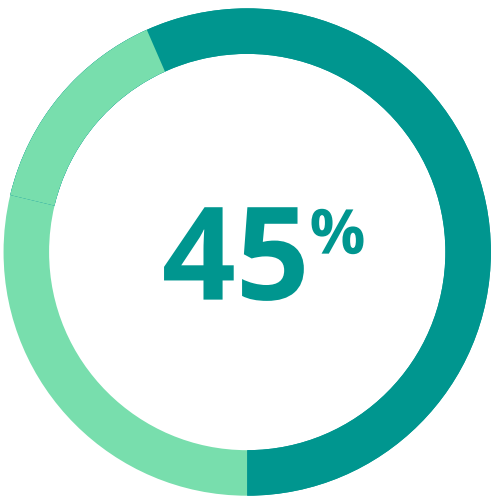
THE STRATEGY

1 Protect
Optimize value and provide ongoing support for core system investments

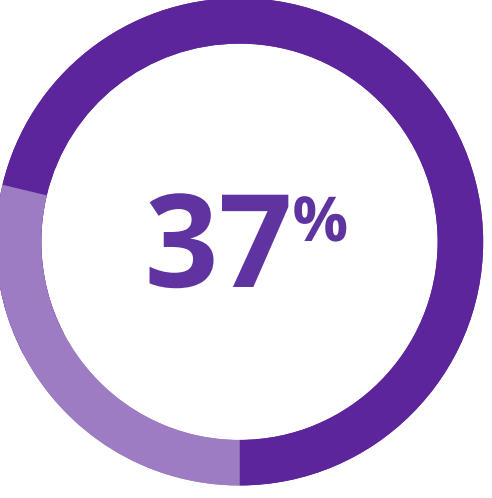
2 Extend
Enhance existing software and services to enable innovation

3 Transform
Enable transformation through cloud-based SaaS solutions

ARE INSURERS INVESTING ENOUGH IN TECHNOLOGY?

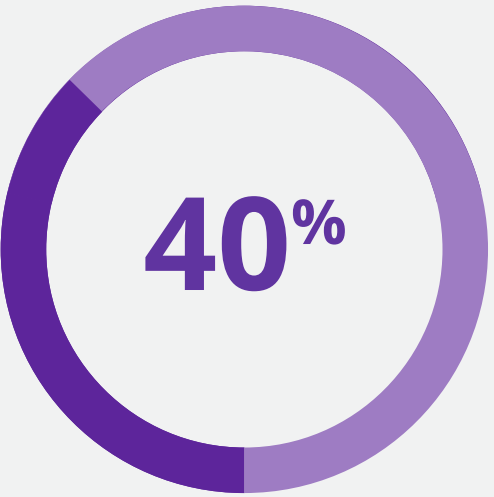


Are aligning front, middle & back offices with tech



Increased spend to enable end-to-end processes in 2024

THE IMPACT



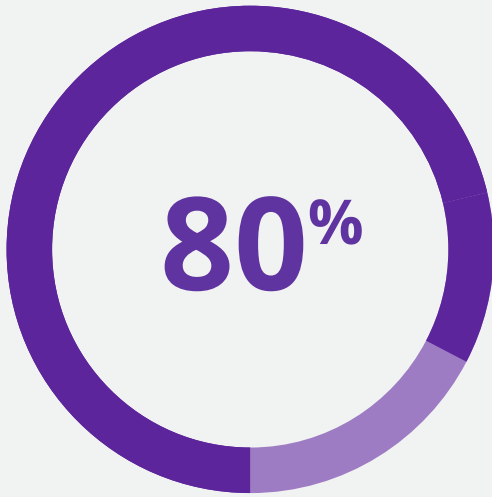
Reduction in manual processing costs

AI-led optimization and continuous process improvement



Faster process cycle times

Personalized, self-service for customers, 24/7



Faster time-to-value using prebuilt workflows

Future-proof platform that scales with your business

KEY FEATURES

- End-to-end workflow automation
- Built-in data security, governance & integration APIs
- AI-powered, self-service portals
- Real-time analytics & process mining
- Orchestration layer coordinates agents, microservices and language models
- Pre-integrated, cloud-based insurance workflow automation

WHY CHOOSE DXC

40+
Years of insurance software experience

1B
Policies processed on software

Largest
Life BPS provider in the U.S.

14 000+
Insurance professionals

1000+
Insurance customers across the globe

THE SOLUTION

Assure BPM

Combining DXC’s deep insurance expertise with ServiceNow’s intelligent workflow and AI platform to deliver:

Pre-integrated, cloud-based insurance workflow automation

Full policy lifecycle support: New business & underwriting, policy admin, billing & payments, claims & more

Modular design that adapts to your business

RESEARCH REPORT

Insurers cannot continue to ignore decades of technical and process debt

[READ MORE](#)

WEBINAR

Discover more from industry experts

[WATCH NOW](#)