

### **DXC Assure Ingenium**

Accelerate product launches, reduce TCO and improve customer satisfaction with a cloud-based SaaS policy admin system



DXC Assure Ingenium empowers insurers to modernize operations, reduce costs and enhance customer experiences by delivering robust, scalable and flexible solutions for managing complex life insurance products.

## The challenge: Legacy systems constrain growth

The insurance industry is undergoing rapid transformation, driven by evolving customer expectations, regulatory changes and competitive pressures. Many insurers grapple with outdated policy administration systems that hinder innovation, scalability and operational efficiency. Legacy systems often suffer from inflexible architecture, high maintenance costs and limited integration capabilities, impeding growth and profitability.

#### DXC Assure Ingenium: A modern solution

DXC Assure Ingenium is a cloud-native, SaaS-based policy administration solution designed to address the challenges of legacy systems. By modernizing core insurance operations, it empowers insurers to accelerate product launches, enhance customer experiences and drive operational efficiency.

### DXC Assure Ingenium features

- End-to-end policy life-cycle management. Manage the entire policy life cycle, from application to claim settlement.
- **Comprehensive product support.** Support a wide range of life insurance and wealth management products.
- Streamlined business processes. Improve efficiency and reduce costs with automated workflows.
- Flexible architecture. Adapt to changing business needs with a modular and scalable platform.
- Robust integration capabilities. Integrate seamlessly with other systems using web services and industry standards.
- **Global reach.** Support multiple currencies, languages and regulatory requirements.
- **User-friendly interface.** Provide a modern and intuitive user experience for all stakeholders.
- **Scalability.** Handle large volumes of policies and transactions without compromising performance.

#### **Key benefits**

- Improve operational efficiency and reduce costs
- Enhance customer service and satisfaction
- Accelerate product development and time to market
- Gain a competitive edge in the marketplace
- Security and compliance. Protect sensitive data and meet regulatory requirements.
- **Cloud-based delivery.** Reduce infrastructure costs and improve scalability.



## DXC Assure Ingenium business value

- Accelerated time to market. Quickly launch new products and services.
- Improved customer experience. Deliver a seamless and personalized customer experience.
- Increased efficiency and cost savings. Streamline operations and reduce manual tasks.
- Enhanced decision making. Gain insights into business performance with advanced analytics.
- **Reduced risk.** Protect sensitive data with robust security measures.
- Future-proof business. Adapt to changing market conditions with a flexible and scalable platform.

#### **Proven results**

- Reduced operational costs by up to 30% through automation and streamlined processes
- Accelerated time to market by 50% through rapid product configuration and deployment

 Improved customer satisfaction scores by 20% through enhanced self-service capabilities and faster response times

#### Why DXC?

DXC Technology's experience in software and operations is unrivaled in the insurance industry:

- **Presence and scale.** DXC has served the insurance industry for more than 40 years, with more than 1,000 customers and dozens of active customer communities. Millions of policies are administered on DXC's life and annuity software.
- **Software development.** DXC's global scale in insurance, breadth of services, intellectual property and insurance expertise are unmatched. DXC has all the necessary capabilities in-house: software, implementation services, conversions, BPS, best practices and IT/business transformation skills.
- Administration. DXC administers over 13 million insurance policies across the globe using DXC-developed software.

- Next-generation digital focus. DXC's next-generation offerings are based on cloud infrastructure and modern digital technologies, supported by more than 10,000 insurancefocused professionals who enable insurers to build a digital future while transforming legacy businesses.
- Size, strength and innovation. DXC's size and financial strength enable us to deliver industry innovation year after year, helping insurers grow digitally and transform their existing IT environments.

# Learn more at dxc.com/lifeandwealth

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#### About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at **DXC.com**.