

# DXC Assure Claims for Corporate Claims and Self-Insured Organizations

The modern version of DXC Insurance RISKMASTER™



Deploy a cloud-enabled and comprehensive risk management, claims management, RMIS and legal solution for self-insured and corporate claims organizations.

## Mitigate risk, improve efficiency, reduce legal costs

Today's businesses and organizations are challenged with mitigating risk and improving claims efficiency while also meeting user expectations for modern digital services, managing legal expenses and optimizing outcomes. Yet, many enterprises simply don't have the right tools in place to do all of this — as they often rely on aging, complex and homegrown risk management and claims systems and tools that make it almost impossible to collate, accurately analyze and fully understand risk.

Organizations need to fundamentally change the way they gather data and evaluate information. By consolidating multiple business processes into one system — and streamlining the exchange of data among risk managers, claims adjusters, attorneys, safety managers, claimants and other relevant parties — organizations can simplify existing processes and obtain greater insight from their data. Understanding past claims can help prevent or mitigate future losses, and shorter claims cycle times can reduce potential litigation exposure and lower overall expenses.

## Empower your business with an integrated RMIS solution

DXC Assure Claims, the modern version of DXC Insurance RISKMASTER™, is an easily customizable RMIS solution that can be deployed in-house or in the cloud with DXC Technology-managed hosting using Amazon Web Services (AWS). Designed for users of all skill levels, the system offers an extensive range of features to help organizations like yours cut costs and mitigate future losses.

The flexible, scalable software-as-a-service (SaaS) solution offers two components:

- Risk Management, RMIS and Claims Management
- DXC Assure Legal

DXC Assure Claims' exceptional technical architecture provides industry-leading features such as detailed business analytics reporting and robust database security. Nearly 400 organizations use DXC Assure Claims every day.

## Key benefits

- Increase speed and consistency
- Enhance customer experiences
- Provide self-service capabilities, including artificial intelligence (AI)
- Gain better insight into your data
- Ensure scalable risk analysis
- Increase database security
- Lower legal expenditures and claims costs



## Business value

### Increase control through configuration.

DXC Assure Claims is fully configurable, lowering the cost of ownership and giving you the flexibility to customize the system and add modules to meet your specific requirements and evolving needs. Managing claims can be an onerous manual process for organizations, especially for those using older, inflexible systems. DXC Assure Claims automates paper-based functions, improving the speed and accuracy of claims processing. Unlike similar products, DXC Assure Claims helps you manage data configurations, imports, exports and conversions, giving you flexibility and control to better manage costs.

### Automate your processes.

DXC Assure Claims helps you automate and connect your entire processing environment — from risk management and claims administration to safety tracking and litigation management. No other package integrates so many functions from the same vendor onto one platform. DXC Assure Claims accommodates current and future event and claims handling needs while conforming to rapidly changing industry standards. The system can be tailored

to suit your processes without code modifications. The advanced API-based system also eases integration with other enterprise-wide software and external systems.

### Improve the customer experience with self-service.

Put your customers in control of their claims and improve satisfaction ratings while driving down the cost of claims management. DXC Assure Claims gives you the flexibility to tap into the latest technologies for creating a more conversational experience, such as AI-enabled chatbots and claimant mobile self-service, as well as integration across multiple messaging platforms. These technologies can serve as crucial touchpoints for users during times of high-volume claims.

## Why DXC?

DXC is the #1 provider of core insurance systems, serving over 1,900 customers — 80 percent of whom are in the Fortune Global 500. DXC brings more than 40 years of industry domain knowledge and experience in enabling customers to modernize their technology estate and simultaneously build new digital capability — the dual agenda.

## Capabilities

- Role-based security with single sign-on (SSO)
- Document workflow
- DXC Assure Legal
- Self-service capabilities including AI-enabled chatbots
- Embedded dashboards
- Benchmarking
- Risk scoring, fraud scoring and litigation scoring
- API-enabled services

Learn more at [dxc.com/insurance-software](https://dxc.com/insurance-software)

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## About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://dxc.com).