

DXC Assure Answers



DXC Assure Answers is a generative AI capability trained on your organization's data. It enables you to develop tailored use cases such as an AI-powered chat service for underwriting, policy, product or claim documentation summaries. Deliver informed answers from your enterprise data using DXC Technology's deep insurance knowledge and the power of generative AI.

Unlock data and insights with the power of generative AI

Information on demand is essential for the insurance industry. However, it's hard to access, analyze and act on that information when it's trapped in documents and document stores. How can insurance organizations leverage artificial intelligence (AI) to get insights from their data?

DXC Assure Answers is the answer. It combines DXC's deep insurance knowledge and the cutting-edge capabilities of generative AI. With DXC Assure Answers, insurance players including brokers, carriers, reinsurers, managing general agents and third-party administrators can:

- **Create context-specific content.** Leverage generative AI large language model (LLM) technology and built-in safeguards to generate content specific to your business, processes, services and customers.
- **Mitigate risk and cost.** Mitigate the risk and cost of sensitive, protected information or data being exposed to unauthorized parties.

- **Capitalize on the insurance knowledge in your business.** Use an LLM to learn and understand the context, terminology and regulations associated with your insurance business and the wider insurance market.
- **Benefit from fast tuning and speed to value.** Generate natural language responses to any query using generative AI. Interact with DXC Assure Answers through voice or text and get answers in seconds.

DXC Assure Answers is an AI surround product that is fast, responsible and secure thanks to DXC Assure Foundation's AI Solution Builder, which places a framework around generative AI that accelerates insurance-specific tuning and enables security measures for its use in the enterprise.

DXC Assure Answers helps insurers improve customer satisfaction, enhance operational efficiency and boost business performance. With DXC Assure Answers, insurers can transform their data into a competitive advantage.

Key benefits

- Enables fast tuning and speed to value
- Complements the human operator, driving higher productivity while unlocking hidden data insights
- Places a framework around generative AI that accelerates insurance-specific tuning and puts required boundaries and security measures in place for its use in the enterprise

DXC Assure Answers in action

DXC Assure Answers helps insurers:

- Generate underwriting, policy, product and claim document summaries
- Provide a training assistant for new hires to your business
- Provide a customer-facing chatbot agent



- Power an enterprise-wide knowledge management solution
- Create personalized policies
- Generate sales proposal content
- And more

Features

- A user-friendly interface handles voice or text queries, feedback loops and citations.
- A simple-to-use, secure back-end document upload function is used for smart and efficient training of the LLM on your data.
- Model prompt editor enables your experts to fine-tune and optimize the LLM for your business, your context and your terminology to deliver more accurate responses to users.
- DXC Assure Answers provides a secure foundation for your organization to leverage generative AI technology, with built-in safeguards to mitigate the risk and cost of sensitive, protected information or data being exposed to unauthorized parties.

Business value

DXC Assure Answers is a cutting-edge, AI-powered insurance solution that delivers informed answers from your enterprise data. It leverages DXC's deep insurance knowledge and the power of generative AI to uncover complex and hidden data relationships inside and outside your enterprise. It also uses DXC Assure Foundation's AI Solution Builder, which provides a fast, responsible and secure framework for tuning and deploying generative AI models in the enterprise. With DXC Assure Answers, you can access actionable insights from your data, complement your human operators, and drive higher productivity and value for your business.

Why DXC?

DXC is the largest provider of core insurance systems, serving more than 1,900 customers, including 80 percent of the Fortune Global 500. DXC has more than 40 years of insurance industry knowledge and experience in enabling customers to modernize their technology estates and simultaneously build new digital capabilities.

Capabilities

- Large language model for understanding company-specific insurance data
- Provides foundational technology for commoditization of rapidly rising generative AI models
- Provides faster tuning and more effective communication with humans with each query

Learn more at
dxc.com/aiinsurance

Get the insights that matter.

dxc.com/optin



About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://dxc.com).