



# PROPELLING INNOVATION TO KEEP AIRLINE CUSTOMERS FLYING





## **DXC Technology fuels innovation to power the United Airlines experience.**

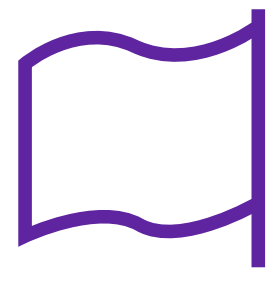
DXC has been a trusted partner to United Airlines for over three decades. From optimizing passenger services to developing their award-winning mobile app. And DXC supports United's vision of delivering an exceptional customer experience by translating the latest innovations into real solutions.

Across the waves of technology innovation, United Airlines has always pushed to be an industry leader in passenger experience, using technology to find operational efficiency and effectiveness—from crews to fleet management.

For over three decades DXC has been helping United bring their vision to life, translating the latest innovations into real solutions: from optimizing passenger service systems like ticketing and boarding, to designing, developing and running their award-winning mobile app. We also help improve crew and aircraft management systems and ensure continuity across on-premises data centers and their ongoing journey to the cloud.







## THE CHALLENGE

Airline customers want reliable, safe flights and an easy-to-navigate experience. To achieve this, a global carrier like United Airlines must tackle the complexities of managing a worldwide fleet in an unpredictable world, keeping their service running no matter what challenges arise.



## WHAT WE DID

**DXC has supported United Airlines on their 35-year journey of modernization.**

We've helped them navigate unexpected disruptions, like the CrowdStrike outage that grounded other airlines, and keep flying. Together, we've developed an award-winning mobile app and, along with AWS, we've accelerated United's innovation while reducing their time to market by two-thirds.







## HOW IT'S BETTER

By offering the expertise and resources needed, DXC has helped United Airlines develop solutions that improve both their business and the flyer experience. And, as if to prove that we aim higher, DXC also completed an 18-month project for the airline in just six months.

**“It’s been an incredible experience. DXC has been with us the entire way.”**

**Rodney Townsend**

Managing Director, Digital Channels and Personalization, United Airlines





# INTERESTED IN WHAT WE DO?

At DXC, we partner with some of the world's largest and most recognized companies leveraging our industry experience. Our difference is in the doing with consultants, engineers and implementers who can solve the challenges, build the solutions and move companies forward like no one else can.

If you'd like to learn about how we can transform your organization, please email us at **[partnerevents@dxc.com](mailto:partnerevents@dxc.com)**

We look forward to speaking with you.

