



# **DXC Sustainability Accounting Standards Board Index**

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## About Us

DXC Technology (NYSE: DXC) is a Fortune 500 global IT services leader with a focus on delivering excellence for our customers and colleagues — and all those we serve. Our more than 130,000 colleagues in 70-plus countries are entrusted by our customers to deliver mission-critical IT services to modernize operations, enable innovation across the IT estate and drive business impact. As an employer of choice with strong values — among them inspiring and taking care of our colleagues by fostering a culture of inclusion and belonging — DXC actively engages in our communities to produce beneficial outcomes for society. DXC's Environmental, Social and Governance (ESG) strategy reflects our ongoing commitment to responsible corporate citizenship.

## Reporting Overview

This document outlines DXC's ESG disclosure of the Value Reporting Foundation's Sustainability Accounting Standards Board (SASB) Standards for the Technology & Communications – Software & Information Technology (IT) Services industry for fiscal year 2021 (April 1, 2020, through March 31, 2021), unless otherwise noted. For more information on DXC's practices, as well as reporting for the Task Force on Climate-related Financial Disclosures (TCFD), CDP and the Global Reporting Initiative (GRI), please see our [ESG website](#).

## SASB Disclosures

SASB Code	Accounting Metric	Disclosure			
<b>Environmental Footprint of Hardware Infrastructure</b>					
TC-SI-130a.1	(1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable	Energy consumed (GJ) % Grid electricity % Renewable	<b>FY19</b> 7,146,219 91% 26%	<b>FY20</b> 6,311,941 92% 29%	<b>FY21</b> 5,277,848 93% 29%
TC-SI-130a.2	(1) Total water withdrawn, (2) Total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress	Water withdrawn (m <sup>3</sup> ) % in High or Extremely High Baseline Water Stress  Water consumed (m <sup>3</sup> ) % in High or Extremely High Baseline Water Stress	<b>FY19</b> 2,715,212 27%  0 0	<b>FY20</b> 2,420,724 29%  0 0	<b>FY21</b> 1,737,155 19%  0 0
TC-SI-130a.3	Discussion of the integration of environmental considerations into strategic planning for data center needs	DXC's data center optimization program considers several factors in determining long-term strategy for each site. Key considerations include customer workload, overall operating cost, and efficiency. Where sites are inefficient, whether because of low levels of utilization, outdated equipment, or higher energy costs, analysis is conducted to determine the best steps for improving overall efficiency. We have invested in ISO 50001 energy management system certifications at 22 data centers and ISO 14001 environmental management system certifications at 18 data centers to further support efficient management of facilities.			
<b>Data Privacy &amp; Freedom of Expression</b>					
TC-SI-220a.1	Description of policies and practices relating to behavioral advertising and user privacy	DXC aligns advertising activities with the laws of the nations in which we operate. Our <a href="#">Enterprise Online Privacy Statement</a> is continually reviewed and updated with reference to global standardized processes and tools to help us comply with global laws. In addition, we maintain a number of internal privacy-related policies to ensure we have a comprehensive			

SASB Code	Accounting Metric	Disclosure
		<p>approach to privacy management.</p> <p>DXC's advertising strategy does not include behavioral tracking. Personal information is not retained, profile information is not tied to trackers, and the retention of contact information for secondary purposes is very limited. These actions are taken to minimize risks related to behavioral advertising.</p> <p>Information management follows privacy best practices regarding the collection, usage, retention, processing, disclosure, and destruction of information. Usage of data for outbound marketing purposes focuses on the consent of the individual. Destruction of information is governed by systematic policies that purge stale records on a periodic basis. We also take care to honor requests such as the right to be forgotten.</p> <p>DXC does not target children in its marketing practices. For more information, see the <a href="#">Enterprise Online Privacy Statement</a> about children's privacy.</p> <p>DXC marketing will continue to contact only opted-in persons and those who have a legitimate interest in hearing about business-critical updates. DXC marketing campaigns are designed and administered by its global marketing teams to drive revenue, brand value, and customer retention. In the course of these activities, DXC marketing will always disclose all relevant privacy information and provide the required mechanisms to allow opt-out of DXC marketing contact and tracking. DXC marketing will continue to administer privacy review and approval programs through a Legitimate Interests Assessment (LIA) and various other assessment mechanisms.</p>
TC-SI-220a.2	Number of users whose information is used for secondary purposes	Information collected by marketing systems is not sold or shared with third parties. When personal information is used for outbound marketing purposes, the applicable laws in each jurisdiction are followed.
TC-SI-220a.3	Total amount of monetary losses as a result of legal proceedings associated with user privacy	In FY21, DXC did not incur any fines or penalties relating to data privacy and freedom of expression.
TC-SI-220a.4	(1) Number of law enforcement requests for user information, (2) number of users whose information was requested, (3) percentage resulting in disclosure	<p>In FY21, DXC's data privacy officer did not receive any requests from government or law enforcement agencies related to user information. Consequently, there were no users whose information was requested and no resulting disclosures. This response excludes requests that DXC is prohibited from disclosing by law.</p> <p>As a business-to-business service provider, DXC does not receive requests for user information except in our capacity as a service provider for our customers' customers.</p>
TC-SI-220a.5	List of countries where core products or services are subject to government-required monitoring, blocking, content filtering, or censoring	This is not applicable to DXC provided services. DXC is engaged in the provision of business-to-business services to our customers. It is therefore the customer and the customer's products or services that may or may not be subject to government-required monitoring, blocking, content filtering, or censoring.
<b>Data Security</b>		
TC-SI-230a.1	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected	In FY21, DXC did not experience a security incident that had a material impact on the business, required regulatory reporting to authorities, or incurred financial penalties.
TC-SI-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	DXC uses our world-class cybersecurity expertise to manage our information security program to ensure DXC and customer information and services are compliant with regulatory requirements and protected from cyberattacks and other information security threats. Continuous monitoring of DXC information and systems using DXC core cybersecurity services enables us to proactively identify, respond to and remediate information security risks.

SASB Code	Accounting Metric	Disclosure																								
		<p>DXC uses strategic lenses to report and continuously monitor key information security threat, risk, and compliance related metrics. These metrics include:</p> <ul style="list-style-type: none"> <li>• Percentage of employees that have completed annual security awareness and ethics and compliance training</li> <li>• Number of employees engaged in monthly phishing training and the subsequent percentage of phishing responses and remedial training delivered</li> <li>• Number and types of reported and detected security events and incidents, and status of security incident investigations</li> <li>• Identified information security risks and risk handling and mitigation plan status</li> <li>• Information security vulnerability patch and remediation status</li> </ul> <p>DXC has also implemented business resilience/continuity and security incident response plans and procedures that are tested at least annually. This is supported by the DXC Critical Security Incident Reporting process, which is underpinned by our 24x7 Security Incident Response Control Center capability, which enables a consistent, comprehensive global response to critical information security incidents.</p> <p>DXC's Enterprise Information Security program undergoes an independent annual maturity assessment to identify impacts of enhancements and opportunities to further improve the effectiveness and maturity of security controls and programs. The results of this assessment are reported to the DXC Board of Directors and used to prioritize the development and implementation of information security improvement projects.</p> <p>Our information assurance team works closely with our legal and regulatory teams to ensure that regulatory and legal requirements for processing and storing information are met. DXC employees receive cybersecurity awareness training when they are hired by the company and at monthly and annual intervals thereafter to keep them up to date with DXC security requirements, which include protection of customer and personal information.</p>																								
<b>Recruiting &amp; Managing a Global, Diverse &amp; Skilled Workforce</b>																										
TC-SI-330a.1	Percentage of employees that are (1) foreign nationals and (2) located offshore	<p>Nine percent of employees in the U.S. are foreign nationals, representing approximately 11% of employees domiciled in the U.S.</p> <p>We aim to broaden the geographic scope of this response in future disclosures.</p>																								
TC-SI-330a.2	Employee engagement as a percentage	Employee engagement surveys are conducted periodically throughout the year. In September 2021, the global employee engagement score was 72. Investment in programs and initiatives to continually strengthen employee engagement is ongoing.																								
TC-SI-330a.3	Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees	<p><u>U.S. Workforce Breakdown</u></p> <table border="0"> <tr> <td>Total headcount</td> <td style="text-align: right;">14,323</td> </tr> <tr> <td>Executive/Sr. Level Officials and Managers</td> <td style="text-align: right;">0.6%</td> </tr> <tr> <td>First/Mid-Level Officials and Managers</td> <td style="text-align: right;">6.5%</td> </tr> <tr> <td>Professionals</td> <td style="text-align: right;">55.3%</td> </tr> <tr> <td>Technicians</td> <td style="text-align: right;">12.3%</td> </tr> <tr> <td>Administrative Support Workers</td> <td style="text-align: right;">16.2%</td> </tr> <tr> <td>Other</td> <td style="text-align: right;">9.2%</td> </tr> <tr> <td>Female</td> <td style="text-align: right;">35.1%</td> </tr> <tr> <td>Male</td> <td style="text-align: right;">64.5%</td> </tr> <tr> <td>Unknown</td> <td style="text-align: right;">0.4%</td> </tr> <tr> <td>People of Color</td> <td style="text-align: right;">28.0%</td> </tr> </table> <p><u>Global Workforce Breakdown</u></p> <table border="0"> <tr> <td>Total headcount</td> <td style="text-align: right;">131,027</td> </tr> </table>	Total headcount	14,323	Executive/Sr. Level Officials and Managers	0.6%	First/Mid-Level Officials and Managers	6.5%	Professionals	55.3%	Technicians	12.3%	Administrative Support Workers	16.2%	Other	9.2%	Female	35.1%	Male	64.5%	Unknown	0.4%	People of Color	28.0%	Total headcount	131,027
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		Female 32.7% Male 66.6% Unknown 0.7%  We aim to broaden the scope of this response in future disclosures.
<b>Intellectual Property Protection &amp; Competitive Behavior</b>		
TC-SI-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	In FY21, DXC did not experience a monetary loss as a result of legal proceedings associated with anticompetitive behavior regulations.
<b>Managing Systemic Risks from Technology Disruptions</b>		
TC-SI-550a.1	Number of (1) performance issues and (2) service disruptions (3) total customer downtime	In FY21, DXC did not experience a performance incident or downtime issue that had a material impact on the business that required regulatory reporting to authorities or incurred financial penalties.
TC-SI-550a.2	Description of business continuity risks related to disruptions of operations	<p>The nature of DXC's business elevates the importance and prioritization of proactive business continuity measures. DXC maintains a comprehensive business continuity program that includes education and outreach to our customers.</p> <p>The DXC IT Business Continuity Plan identifies all applications and tools critical to business continuity for DXC IT service towers. It is reviewed and updated at least annually and includes management of risks for application or tool outages and staff loss or unavailability.</p> <p>Business continuity-oriented risks are defined as:</p> <ol style="list-style-type: none"> <li>1) A sudden, unplanned catastrophic event causing unacceptable damage or loss. Potential disaster events that are considered in our disaster recovery plans include:           <ul style="list-style-type: none"> <li>• Physical events (e.g., flood, fire, electrical storms)</li> <li>• Cyberattacks</li> <li>• Terrorism or sabotage</li> <li>• Loss of electric power</li> <li>• Human resource availability</li> </ul> </li> <li>2) An event that compromises an organization's ability to provide critical functional processes or services</li> <li>3) A planned or unplanned event where an organization's management invokes their disaster recovery plans</li> </ol> <p>DXC uses a four-tier criticality model to assess potential risk impacts of internal application disruptions and takes the following measures to address business continuity risks:</p> <ul style="list-style-type: none"> <li>• Comprehensive policy to enforce requirements for availability, backup, disaster recovery, and testing for critical applications</li> <li>• Use of an architecture review board to ensure applications are designed and built-in compliance with the four-tier criticality policy</li> <li>• Monitoring of disaster recovery testing protocols and quarterly progress reports to leadership</li> <li>• Implementation of the DXC IT Business Continuity Plan to proactively identify and prioritize mitigations for outages or resource issues that could impact DXC IT business processes</li> </ul>

## Cautionary Statement Regarding Forward-Looking Statements

*All statements in this document that do not directly and exclusively relate to historical facts constitute “forward-looking statements.” These statements represent current expectations and beliefs, and no assurance can be given that the results described in such statements will be achieved. Such statements are subject to numerous assumptions, risks, uncertainties and other factors that could cause actual results to differ materially from those described in such statements, many of which are outside of our control. Furthermore, many of these risks and uncertainties are currently amplified by and may continue to be amplified by or may, in the future, be amplified by, the coronavirus disease 2019 pandemic and the impact of varying private and governmental responses that affect our customers, employees, vendors and the economies and communities where they operate. For a written description of these factors, see the section titled “Risk Factors” in DXC’s Annual Report on Form 10-K for the fiscal year ended March 31, 2021, and any updating information in subsequent SEC filings, including DXC’s Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2021.*

*No assurance can be given that any goal or plan set forth in any forward-looking statement can or will be achieved, and readers are cautioned not to place undue reliance on such statements which speak only as of the date they are made. We do not undertake any obligation to update or release any revisions to any forward-looking statement or to report any events or circumstances after the date of this report or to reflect the occurrence of unanticipated events except as required by law.*



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### About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services across the Enterprise Technology Stack to drive new levels of performance, competitiveness, and customer experience. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://www.dxc.com).

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