Assure Notification Service

Automate insurance notifications.
Reduce costs. Deliver with confidence.

Assure Notification Service helps insurers automate the exchange of policy-related information with lenders, financial institutions, leasing companies, government agencies and trackers. By centralizing delivery through DXC Technology, insurers reduce paper-intensive work, improve accuracy, support regulatory requirements and deliver critical information on time.

What you can expect

- Up to 80% cost savings when replacing in-house notification processing
- Up to 50% savings compared to other vendors
- Reduced paper, postage, labor and return-mail expense
- Lower coverage verification call volume from financial institutions
- Improved data accuracy through current financial institution information
- Improved risk management through more timely notification of insurance status changes
- Implementation in less than 60 days, with no implementation fees and no hardware, software or licenses to buy

WHAT IT IS

Assure Notification Service is an automated insurance notification clearinghouse for lienholder notifications, escrow invoices, flood notices, proof-of-insurance communications and related transactions. Insurers send information to one DXC distribution point for electronic delivery, tracking and visibility. Assure Notification Service helps insurers deliver the required information faster, more accurately and with greater control.

WHY ASSURE NOTIFICATION SERVICE?

Insurance notifications are essential — but they should not drain resources, delay service or create risk. Mailing notices, validating data, handling return mail and responding to lender inquiries can be costly and inconsistent. Assure Notification Service helps insurers move to a controlled digital process that reduces manual effort, improves data quality and increases visibility.

With more than 4,000 financial institution trading partners and 40,000-plus electronic delivery endpoints, the service enables insurers to extend their reach while reducing operational burden and improving delivery confidence. Flexible service options align notification delivery with insurer business requirements.

KEY BENEFITS TO INSURERS

- **Lower notification costs.** Reduce printing, postage, return mail, vendor management and manual processing expenses.
- **Improve accuracy and timeliness.** Deliver policy-related information faster and more consistently through electronic processing and preferred address management.
- **Reduce service inquiries.** Minimize calls from financial institutions verifying coverage or resolving missing, delayed or inaccurate notifications.
- **Free teams for higher-value work.** Reduce effort spent reconciling escrow invoices, researching notifications and managing exceptions.

KEY BENEFITS (cont'd)

- **Strengthen compliance and visibility.** Support regulatory and audit requirements, including Sarbanes-Oxley and Gramm-Leach-Bliley considerations, where applicable, with archives, audit trails and centralized access.
- **Improve access to records.** Give authorized users simple access to notification records, transaction history and supporting documentation.
- **Improve risk management.** Help protect financed assets with more timely notification of insurance status changes.
- **Simplify stakeholder distribution.** Send information once through DXC instead of managing separate delivery processes.
- **Streamline workflows.** Improve how high-volume proof-of-insurance information is distributed, researched and reconciled.

CORE CAPABILITIES

- Electronic delivery of lienholder notifications, including flood notices and escrow invoices
- Support for personal auto, commercial auto, mortgage, escrow and flood-related notifications
- 266/824 transaction support and e-remittance/820 streamlined processing
- Preferred address updates and lienholder address correction advice

CORE CAPABILITIES (cont'd)

- Return-mail processing for undeliverable lienholder notifications
- Two-year running transaction archive through the Assure Notification Service website
- Complete audit trail of all transactions
- Dedicated support during business hours for notification research and delivery questions
- Authorized lending institution access to notification information, to reduce manual coverage verification calls

THE DXC DIFFERENCE

In Assure Notification Service, DXC combines more than 40 years of insurance experience with a proven clearinghouse for high-volume insurance notification delivery. As the number one provider of core technology to the global insurance industry, DXC brings unparalleled domain expertise, next-generation software and services, and a world-class ecosystem of partners to help insurers achieve their digital transformation.

Learn more at
dxc.com/insurance

DXC Technology (NYSE: DXC) is a leading enterprise technology and innovation partner delivering software, services, and solutions to global enterprises and public sector organizations — helping them harness AI to drive outcomes at a time of exponential change with speed. With deep expertise in Managed Infrastructure Services, Application Modernization, and Industry-Specific Software Solutions, DXC modernizes, secures, and operates some of the world's most complex technology estates. Learn more on **dxc.com**.

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