



Assure Billing

Clarity, flexibility, responsiveness.
Simplified operations.



At a glance

Multiple billing models

Direct bill | Agency bill

Group bill

Mortgagee list bill

Worksite billing

Payroll deduction

Granular split or co-funded
bill (splits by transaction type,
percentage, location, line
of insurance)

All payment options

Lockbox

Manual cash & check

Agency sweep | EFT/ACH

Credit card | Digital wallet

Recurring & one-time online

Integration with payment
providers

Flexible service options

Customer & agent self-service

Direct-to-consumer servicing

SaaS, hosted or in-house

Software + DXC Insurance
business process services (BPS)

Global operations

Multicurrency support

Multilingual support

Every bill is a customer experience. Make it count.

Billing is one of the most visible interactions an insurance carrier has with customers and agents — and one of the most expensive to get wrong. When billing runs across rigid or costly policy systems, carriers face customer confusion, avoidable service volume, delayed product launches, payment friction and inconsistent channel experiences.

Assure Billing consolidates billing across policy systems, lines of business and legacy platforms onto one platform, a single layer that gives customers and agents a clearer, more flexible experience. Business teams control plans, rules, payment options and account structures directly — reducing dependence on IT function and speeding response to changing products, regulations, distribution models and market demands.

Decoupling billing lets carriers modernize incrementally while policy and claims transformation continues in parallel.

What Assure Billing delivers

- Business users can configure account, policy and EFT plans, billing values and rules using no-code/low-code tools, thereby reducing reliance on IT function.
- Identify, track and report non-premium items — audits, taxes, fees, surcharges, deductibles — and present alongside premium on single invoice with clear audit trail.
- End-to-end billing covers invoicing, installment scheduling and payment plans, cash application, collections and delinquency notices, commissions, write-offs, refunds and disbursements.
- Catastrophe and moratorium processing includes ability to configure billing suspensions, cancellation notice evaluation, rescissions and automatic reinstatements by state, ZIP code or county. (Reduced operational risk, as preconfigured moratorium and reinstatement handling replaces manual, state-by-state workarounds.)
- Clearer invoices, digital self-service and automated collections reduce billing-related call volume and manual handling.

Why DXC

Decades of insurance billing expertise. Proven software, implementation and operations experience applied to your most complex billing challenges.

Built for carrier complexity. Assure Billing supports multiple policy systems, lines of business, billing models, payment options and account structures.

From plan to execution. You can pair Assure Billing with DXC implementation, managed services and BPS support.

Connected insurance modernization. Extend billing transformation across DXC's broader portfolio for policy, claims, data, analytics and BPS.

What Assure Billing delivers (cont'd.)

- Configurable plans, rules and reusable APIs shorten path from product decision to billable product ready for market.
- Consolidated billing across multiple policy systems removes duplicate billing platforms, interfaces and support teams, lowering total cost.
- Broader payment coverage and automated delinquency handling improve collection rates and reduce write-offs, improving cash performance.

Immediate value: Modernize billing now without replacing it all

Assure Billing works with the systems you already run so you can modernize on your own timetable — improving the billing and payment experience now, while policy and claims transformation continues. No full core replacement is required to get immediate value.

What makes that possible is cloud-native SaaS with an API-first, microservices-based architecture. Pre-built integration to policy administration, payment providers, document services, identity providers and analytics platforms. Token-based integration security.

Make billing easier to manage and easier to experience

Request an Assure Billing walkthrough or a billing capability assessment of your current environment. Click dxc.com/industries/insurance/property-casualty and select 'Speak to an Expert'.



Learn more at
dxc.com/insurance



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