



Trust and governance

AI GOVERNANCE IS BECOMING AN OPERATIONAL REQUIREMENT, NOT A POLICY EXERCISE

Executive reality

Organisations are moving from AI experimentation into regulated operational deployment. Governance maturity is becoming the difference between scalable AI and exposure to compliance risks.



What's breaking

Organisations deploy autonomous AI faster than they operationalise governance controls. Many organisations have governance intent without operational governance infrastructure. The result:

- Fragmented oversight
- Inconsistent controls
- Growing regulatory exposure

Business impact



Compliance risk increases



Governance complexity delays scaling



Operational auditability becomes difficult

Key insight

45%

emphasise data privacy and protection

45%

value security and risk management

Only **47%**

have fully integrated agentic AI governance



Organisations are introducing autonomous AI faster than they're operationalising governance controls.

What high-maturity organisations do differently

Organisations scaling trusted AI successfully:

- Embed governance into operational processes
- Operationalise continuous monitoring
- Align governance with enterprise accountability

DXC perspective

Trusted AI requires governance embedded directly into execution models, not layered on afterwards.

What leaders are focusing on

- Operational AI governance
- Explainability frameworks
- Continuous compliance monitoring
- Trusted AI deployment controls

Assess your AI readiness

Benchmark your organisation across governance, operating model, modernisation and enterprise AI execution maturity.

Scan to access the AI readiness assessment

