



SEMINAR CALENDAR

DXC CLAIMS MANAGEMENT SERVICES

JULY 2026 – DEC 2026



Delivered by Workplace Interventions

WORKERS COMPENSATION

Psychosocial Hazards: Psychological Injury and Return to Work

15th July 2026, 9.00am –12.30pm (online)

Advanced WorkCover and Return to Work Series - Learning Block 1

This learning block focuses on understanding how psychosocial hazards and mental health factors influence recovery and return to work outcomes. It builds capability to identify risks early, respond appropriately to psychological injury, and integrate psychosocial considerations into return to work planning.

1.5 hours self-paced pre-learning
1.5-hour live workshop

This program is suitable for RTW Coordinators, HR/OHS, operational leaders, HSRs, and managers supporting claims.

[Click here to register: Register-advanced-learning-block1-psychosocial-hazards](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Managing Complex and Stalled Return to Work Claims

29th July 2026, 9.00am –12.30pm (online)

Advanced WorkCover and Return to Work Series - Learning Block 2

This learning block focuses on managing complex or stalled claims where standard return to work approaches are no longer effective. It builds practical capability to identify the underlying drivers of escalation, address barriers to recovery, and reset return to work planning toward safe, achievable and sustainable outcomes.

1.5 hours self-paced pre-learning
1.5-hour live workshop

This program is suitable for RTW Coordinators, HR/OHS, operational leaders, HSRs, and managers supporting claims.

[Click here to register: Register-advanced-learning-block2-managing-complex-and-stalled-rtw-claims](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Communication, Conflict and Emotional Intelligence in Return to Work

12th August 2026, 9.00am –12.30pm (online)

Advanced WorkCover and Return to Work Series - Learning Block 3:

This learning block focuses on how return to work often succeeds or fails on conversations. It builds confidence, emotional awareness and practical communication skills to manage high-emotion, contested or relationship-damaged cases and keep recovery moving forward.

1.5 hours self-paced pre-learning
1.5-hour live workshop

This program is suitable for RTW Coordinators, HR/OHS, operational leaders, HSRs, and managers supporting claims.

[Click here to register: Register-advanced-learning-block3-communication-conflict-emotional-intelligence](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

System Strategy: Treaters, Certificates and Claim Cost Drivers

26th August 2026, 9.00am – 12.30pm (online)

Advanced WorkCover and Return to Work Series - Learning Block 4:

This learning block builds system-level capability for experienced practitioners to work strategically with treaters, insurers and key process levers, influencing claim duration, decision-making and overall cost while supporting sustainable return to work outcomes.

1.5 hours self-paced pre-learning
1.5-hour live workshop

This program is suitable for RTW Coordinators, HR/OHS, operational leaders, HSRs, and managers supporting claims.

[Click here to register: Register-advanced-learning-block4-system-strategy](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Delivered by Workplace Interventions

WORKERS COMPENSATION

Understanding workers compensation Premium, PIAWE, SCEs and CWEs

9th September 2026, 9.00am –12.30pm (online)

This session provides a comprehensive understanding of how Workers' Compensation premium is calculated and focuses on employer premium requirements. The second part of the seminar provides an overview of PIAWE and its calculation which is beneficial for payroll who are responsible for workers compensation

Interactive blended program, you will learn:

- Preinjury Average Weekly Earnings (PIAWE)
 - Legislative Requirements
 - Statistical Case Estimate
 - Workplace Injury Insurance
 - Premium Calculation, Formulas and Examples
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- 1.5 hours self-paced pre-learning
 - 1.5-hour live workshop

Click here to register: [Register-understanding-workers-compensation-premium-piawe-sces-and-cwes](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Return to Work for Managers & Supervisors

8th October 2026, 9.00am –12.30pm (online)

This program is a practical, recovery focused course designed to support leaders to confidently manage return to work in a way that promotes recovery, engagement and sustainable outcomes.

Participants learn how to intervene early, understand their role within WorkCover and return to work processes, plan and monitor suitable duties, and lead clear, supportive conversations that balance care, compliance and operational needs, while fostering a workplace culture that supports recovery and long term return to work success.

- 1.5 hours self-paced pre-learning
- 1.5-hour live workshop

Click here to register: [Register-return-to-work-for-managers-supervisors](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Delivered by Workplace Interventions

WORKERS COMPENSATION

Empowering Leaders through Psychosocial Health & Safety Training

12th November 2026, 9am – 12.30pm (online)

This program gives leaders and key staff the practical skills to identify, assess, and control psychosocial hazards — treating them with the same seriousness as physical risks under the new Victorian psychosocial regulations commencing 1 December 2025.

Grounded in the recognised four-step risk management process (Identify → Assess → Control → Review), the course shows leaders exactly how to apply psychosocial risk management to real work design, systems of work, culture, and team dynamics.

- 1.5 hours self-paced pre-learning
- 1.5-hour live workshop

Click here to register: [Register-empowering-leaders-through-psychological-training](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Introduction to WorkCover

1st December 2026, 9.00am – 12.30pm (online)

This course covers liability for workers' compensation claims, claims settlement options and a review of rights and obligations of both the worker and the employer.

This course offers an overview of the WIRC Act 2013, equipping participants with essential knowledge about the Act. Key topics include the roles and responsibilities of return to work stakeholders, liability for workers' compensation claims, claims settlement options, and the rights and obligations of both workers and employers.

- 1.5 hours self-paced pre-learning
- 1.5-hour live workshop

Click here to register: [Register-introduction-to-work-cover](#)

Pricing: DXC Customers: \$10pp | Non-DXC Customers - \$200pp (prices include GST)

Delivered by Workplace Interventions

WORKPLACE INTERVENTION COURSES

Two-day WorkSafe endorsed return to work training

This WorkSafe-endorsed program is designed to equip RTW Coordinators with the tools they need to manage return to work effectively under the requirements of the legislation and the principles of effective injury management. Following the principles of effective injury management, those involved in the return to work process will be equipped with the tools to effectively meet the return-to-work obligations under the WIRC Act 2013, including the steps required to facilitate a safe and sustainable return to work. This course is offered face-to-face or entirely online.

What you will learn:

- How to Prepare for Return to Work
- Role of a Return-to-Work Coordinator
- Return an Injured Worker to Work
- Plan for Return to Work
- Employer Assistance
- Return to Work Inspectors
- Premium Calculation, PIAWE and Entitlement Periods
- Worker Support and Worker Obligations
- Return to Work Issues
- Respond to Workplace Injuries
- Communication with Treating Practitioners and Occupational Rehabilitation Providers

Click here to register: [Book Return to Work Coordinator – Workplace Interventions](#)

Pricing: \$549 pp (plus GST) online / \$599 pp (plus GST) face-to-face

DXC Discount code: DXC_10

Accredited Mental Health First Aid

Accredited Mental Health First Aid training empowering workplace advocates with essential skills for immediate mental health support and crisis intervention.

In today's workplace, mental health support isn't just a nice-to-have—it's essential. When mental health issues arise, early, informed support can change lives, and the ripple effect of skilled intervention is profound. The accredited Mental Health First Aid (MHFA) training delivered by Workplace Interventions goes beyond traditional learning, empowering you to become a trusted proactive advocate for mental wellbeing. This course is offered face-to-face or entirely online.

What to Expect from Our MHFA Course:

This course isn't a generic overview—it's an intensive, hands-on learning experience that equips you to handle a range of workplace mental health challenges, including:

- Depression
- Anxiety Disorders
- Psychosis
- Substance Use Disorders
- Suicidal Thoughts and Behaviours
- Panic Attacks
- Non-Suicidal Self-Injury

Click here to register: [Book Accredited Mental Health First Aid – Workplace Interventions](#)

Pricing: \$389 pp (plus GST) eLearning package / \$530 pp (plus GST) face-to-face

DXC Discount code: DXC_10

Zest Learning workshop hosted by DXC | Facilitated by Robert Hart, MSc (hons) MAITD

ALL DAY ENERGY: SHARP SEMINAR BUILT FOR REAL WORKING PRESSURE

6th August 2026

Here's the truth nobody in your organisation is saying out loud: your people aren't tired because they're lazy or disengaged. They're tired because nobody ever taught them how energy actually works.

Sleep, stress, food, movement, mindset — these aren't wellness buzzwords. They're the operating system your performance runs on. And right now? For most teams, that system is running on fumes.

All Day Energy is a fast, punchy, genuinely surprising session that makes people think, *'Why did nobody tell me this sooner?'*

What you'll walk away with:

Physical Foundations — The real science of what builds energy and what quietly bleeds it dry. Sleep, stress, exercise, and fuel — these factors shape how I act and feel right away, changing my choices *tomorrow morning*.

Clear Mental Energy Techniques — Discover proven strategies to cut through mental fog, sharpen focus, and make quality decisions throughout the day. Identify your brain's peak performance window and use it to your advantage.

Actionable Emotional Energy Habits — Learn to spot and address hidden drains like uncertainty and anxiety. Build positive recovery habits to recharge emotional reserves so you stay resilient and perform when it matters.

We focus on staying clear when things speed up. Managing capacity, not just workload. Recovering fast so you can go again.

Because high performance is not about doing more. It's about operating better.

The Zest Learning workshop will be held at DXC Level 19, Colins St, Melbourne. 9.30am - 11.30am
Tickets capped at 60 for this in-person free event *"Please confirm policy number when registering"*

Click here to register: [Register-all-day-energy](#)

Delivered by leading industry providers

WORKERS COMPENSATION

Facilitated Discussion

23rd September 2026, 9.30am-10.30am (online)

Join APM WorkCare, Accredited Mediator Urmilla Gokhale in partnership with DXC to deliver this interactive workshop based on the following:

This webinar explores how Facilitated Discussion can address these challenges early and effectively.

Facilitated Discussion services deliver the greatest value when applied early, purposefully and as part of the core claims pathway, rather than as reactive dispute-resolution tools.

A common limitation across employers is that these services are triggered too late - after deterioration or disputes have already occurred - reducing their effectiveness.

[Click here to register: Register-facilitated-discussion](#)

Free for DXC and non-DXC customers

Neurodiversity in the Workplace

1st October 2026, 9.30am-10.30am (online)

Join APM WorkCare, PhD candidate at Griffith University, social entrepreneur, and neurodiversity expert Aron Mercer in partnership with DXC to deliver this interactive workshop.

What does 'neurodiversity' mean, and why is it important for everyone—not just those who identify as neurodivergent—to understand it?"

This session will cover:

- What aspects of traditional workplace design or culture tend to unintentionally exclude neurodivergent individuals?
- What do we know about the unique ways neurodivergent individuals experience the workplace?
- What impacts someone's willingness or safety to disclose their neurotype?
- What role do leaders (could be safety professionals) play in creating neuroinclusive workplaces—and what are some practical things they can start doing today?

[Click here to register: Register-neurodiversity-in-the-workplace](#)

Free for DXC and non-DXC customers

Delivered by leading industry providers

WORKERS COMPENSATION

Critical Intersection between Physical Injury and Psychological barriers

18th August 2026, 1pm-2pm (online)

Join Work Healthy Australia, Workplace Clinician and allied health professional Max Cohrsen in partnership with DXC to deliver this interactive workshop.

This webinar session explores the critical intersection between physical injury and psychological barriers. Traditional models treat the body and mind separately, this "gap" is where claims escalate, productivity drops, and premiums rise. Participants will learn how to transition from reactive management to a proactive, integrated safety culture.

Key Learning Outcomes:

- Understand how physical pain contributes to psychological barriers
- Identify early indicators of risk
- Explore practical strategies to overcome barriers

[Click here to register: Register-critical-intersection-between-physical-injury-and-psychological-barriers](#)

Free for DXC and non-DXC customers

The biopsychosocial model & early risk flags in the workplace

17th November 2026, 11.00am-12.00pm (online)

Join Nabenet, Suzanne Abrahams (Occupational Therapist, Team Manager – Psychological Services) and Akansha Chandra (Registered Psychologist, Senior Rehabilitation Consultant in partnership with DXC to deliver this interactive workshop.

Workplace injury and recovery are rarely influenced by physical factors alone. The biopsychosocial model recognises that biological, psychological, and social factors all interact to shape an individual's experience of injury, pain, recovery, and return to work.

This session will cover:

- Understanding the biopsychosocial model in workplace injury and recovery.
- The role of physical, psychological, and social influences on recovery.
- Identifying and interpreting early risk "flags" (red, yellow, blue, black).
- How workplace factors can support or hinder recovery outcomes.

[Click here to register: Register-biopsychosocial-risk-flags-in-the-workplace](#)

Free for DXC and non-DXC customers

IMPORTANT INFORMATION

Important information

- All webinar training is currently scheduled to be delivered online via Microsoft Teams.
- Seminar training is held at DXC 360 Collins St, Melbourne
- Registered webinar attendees of WorkPlace Intervention sessions will receive their webinar link directly via email from WorkPlace Intervention.
- All attendees registered for our third-party provider webinars will receive an email from DXC containing their webinar link.
- [Eventbrite](#) is used for registration and payment purposes only. All booking details will be emailed as outlined above.
- DXC discount code DXC_10 can be used when booking online any of the WorkPlace Intervention Courses via their website.

How to enroll

- If you would like to enrol, you can do so online by clicking on the registration link provided under each training seminar.
- Payments are required at the time of all registrations.
- Maximum 8 tickets per business.
- Please do not book duplicate sessions using the same email address, as this results in inaccurate registration numbers.
- We are not able to provide invoices for payment of any training seminars.

Collection statement

- The personal information requested when you enrol is being collected by DXC for the purposes of conducting training.
- The information will be added to our customer database and will primarily be used to provide you with further information about the workers' compensation industry and related services that DXC provides (including further training).

Cancellation policy

- Seminars that require a registration fee of \$10 are non-refundable.
- If you are not a client of DXC and have paid \$200 to our attend our training seminar, if cancellation is received in writing (via letter or email) more than seven business days prior to the seminar, the payment will be refunded to you.
- Regrettably, if received in writing (via letter or email) less than seven business days prior to the seminar, no refund will be issued.
- DXC has the right to cancel any seminar if the minimum number of registrations is not received.
- DXC will advise registered attendees prior to the seminar and will offer an alternate date or alternate training session where possible.

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