

DXC Claims Management Services

Seminar Calendar

July – Dec 2023



Mental health and workplace wellbeing

Managing Change

01 August 2023, 9am – 11am

Organisational change is a very complex and delicate process, this session will focus on key steps of planning for and implementing successful organisational change.

We will discuss how the process can be a journey that the whole organisation can embark on, while also addressing the inherent difficulties in change management and resistance to change.

Click here to register: <https://Book-DXC-Managing-Change.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

Mental Health Essentials for People Leaders

30 October 2023, 1pm – 3pm

This practical module deals with the key leadership skill of addressing mental ill health within your immediate or broader team.

The session will examine the two main mental health conditions and the detection of early warning signs of mental-ill health. We will then discuss ways in which we can facilitate effective and supportive conversations with staff about their mental health and wellbeing.

Click here to register: <https://Book-DXC-Mental-Health-Essentials.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

Managing Psychological Risks and Hazards

13 November 2023, 9am – 11am

With the changes in the Victorian OHS legislation, management of psychosocial risks and hazards is a necessity for all organisations.

In this session, we will explore the systems of identifying psychosocial hazards within a workplace by covering various data collection and interpretation modalities. Then we will discuss ways in which an organisation can develop and implement an effective strategy to address these hazards and move towards creating a mentally healthy workplace.

Click here to register: <https://Book-DXC-Managing-Psych-Risks.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)



Workers' compensation (delivered by Workplace Interventions)

Understanding workers' compensation Premium, PIAWE, SCE's and CWE's

09 August 2023, 9am - 12.30pm

This session provides a comprehensive understanding of how workers' compensation premium is calculated and focuses on employer premium legislative requirements. The second part of the seminar provides an overview of pre-injury average weekly earnings (PIAWE) and its calculation.

Click here to register: <https://Book-DXC-Understanding-Premium-PIAWE-SCEsandCWE.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

Introduction to workers' compensation

12 September 2023, 9am – 12.30pm

Designed to provide participants with an overview of the WIRC ACT 2013, this course will equip participants with the "must know" of The Act, roles and responsibilities of key return to work stakeholders, liability for workers' compensation claims, claims settlement options and a review of rights and obligations of both the worker and the employer.

Claim liability and calculating workers' compensation entitlements activities will be included in this program.

Click here to register: <https://Book-DXC-Introduction-to-workers-compensation.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

Return to work for managers and supervisors

24 October 2023, 9am – 12.30pm

Managers and supervisors will learn about the importance of being involved in the return-to-work process, being proactive when a workplace injury occurs, identifying suitable duties, and supporting and monitoring worker progress.

Managers and supervisors will also learn how to develop and document a graduated return to work plan over a set period and monitor progress. This session will incorporate a case study where managers will work through the return-to-work process and complete a return-to-work plan.

Click here to register: <https://Book-DXC-Return-to-work-for-managersandsupervisors.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

Managing psychological injury claims

15 November 2023, 9am – 12.30pm

Psychological injury equates to approximately 11% of claims and accounts for over 30% of claims cost. Returning to work after a psychological injury is slower, and statistically, workers are less likely to return to work than with a physical injury.

This course explores the process of employer claim lodgement and the claim liability process of psychological injury claims. Participants are introduced to strategies, resources and improved ways for responding promptly to a psychological injury. This program is designed to teach participants a best-practice, person-centred approach to the management and return to work of psychological injury claims.

Click here to register: <https://Book-DXC-Managing-Psychological-Injury-Claims.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)

Non-DXC Customers - \$200pp (incl. GST)

OH&S Courses and Tailored Services

Understanding your ageing workforce and safety (delivered by PSC)

08 August 2023, 10am- 12pm

This seminar examines how to manage the safety of an ageing workforce and the ageing workers' safety responsibilities.

Click here to register: <https://Book-DXC-Ageing-Workforce-Safety.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)
Non-DXC Customers - \$200pp (incl. GST)

Contractor safety compliance framework (delivered by HR Legal)

September 2023

This session will provide you with detail about the framework, your compliance requirements, how to manage contractor safety and performance, and your responsibilities while onsite.

Click here to register: <https://Book-DXC-Contractor-Safety.eventbrite.com.au>

Pricing:

DXC Customers - \$10pp (incl. GST)
Non-DXC Customers - \$200pp (incl. GST)

Tailored training sessions and wellbeing program support

For groups of 8 or more, tailored training sessions are required to ensure industry and workplace specific scenarios can be discussed within the session.

DXC Occupational Psychologist

Daryan Rosic is a qualified psychologist with eight years' experience in this field specialising in the development and implementation of Early Intervention and Prevention programs aimed at reducing the incidence of mental illness in the workplace. Daryan is available to support you with education and intervention strategies designed to improve workplace wellness and reduce mental health injuries.

Psychosocial Assessments

By examining workplace data, we can identify potential psychosocial 'hot spots' and develop a program to assist you to reduce stress, raise morale and improve health and wellbeing in the workplace.

Please speak to your customer relationship manager to discuss your requirements and book tailored support for your workplace.

Workplace Interventions courses



Two-day WorkSafe endorsed return to work coordinator training

Following the principles of effective injury management, RTW Coordinators will be equipped with the tools to effectively meet the return to work obligations under the WIRC Act 2013, including the steps required to facilitate a safe and sustainable return to work. This comprehensive course is also helpful for those managing non-work-related injuries.

A WorkSafe endorsed certificate is issued upon completion.

Topics include:

- Prepare for return to work
- Role of a Return to Work Coordinator
- Return an injured worker to work
- Plan for return to work
- Employer assistance
- Worker support and worker obligations
- Communication with Treating Practitioners and Occupational Rehabilitation Providers.

This course is offered face-to-face (9:00am – 4:30pm) or entirely online.

Online with a combination of Zoom and webinars OR Two days face-to-face

Pricing - \$430 pp (plus GST) online
\$549 pp (plus GST) face-to-face

Frequency: Monthly

[Book Return to Work Coordinator Training – WorkPlace Interventions](#)

Accredited Mental Health First Aid

This program is offered via;

- Face to face: 2-days face to face (in class) training session,
- Entirely online consisting of self-paced eLearning (4-7 hours) followed by 2 x 2.5 hour 'online' facilitator-led sessions,
- Blended consisting of self-paced eLearning (4-7 hours) followed by a five-hour face to face training session.

This accredited program helps employers and individuals implement a best practice early intervention approach for those experiencing poor mental health.

Participants will learn how to recognise the symptoms of different illnesses and assess for mental health crises, equipping participants to provide immediate assistance.

Those trained as accredited MHFAiders can be appointed as Mental Health First Aid Officers in the workplace. 3-year accreditation.

Format:

Online with a combination of 2x 2.5-hour Zoom session and eLearning OR Face-to-face

Pricing - \$299 pp (plus GST) eLearning package
\$460 pp (plus GST) face-to-face

Frequency: Weekly online and face-to-face -twice a month

[Book Mental Health Accredited Training Courses – WorkPlace Interventions](#)

Workplace Interventions courses

Five-day WorkSafe approved HSR training

This course for newly elected HSRs is designed to provide them with knowledge and practical skills to effectively deal with OHS issues within their workplace.

During this program participants will learn how to:

- Interpret the OHS legislative framework and its relationship to the HSR
- Identify key parties and their legislative obligations and duties
- Establish representation in their workplace
- Participate in consultation and issue resolution
- Represent designated workgroup members in any OHS risk management process is undertaken by the appropriate duty holder(s)
- Issuing Provisional Improvement Notice (PIN) and directing cessation of work.

This course will also be beneficial to line managers, supervisors, safety officers, SME business owners, HR, RTW Coordinators and health and safety committee members.

Format:

Online or face-to-face

Pricing - \$999 pp (plus GST) face-to-face

Frequency: Bi-monthly

HSR OHS Training Courses – WorkPlace Interventions



DXC Customers can access an exclusive **10% discount** on Workplace Interventions (WPI) courses and services by using the code 'DXC_CLIENT' when booking.

A copy of the full WPI training calendar and services brochure for 2023 can be found here:

<https://workplaceinterventions.com.au/wp-content/uploads/2022/11/WPI-TRAINING-CALENDAR-2023-.pdf>

Important information

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All training is currently scheduled to be delivered online via Microsoft Teams.

How to enrol

If you would like to enrol, you can do so online by clicking on the registration link provided under each training seminar.

Payments are required at the time of all registrations.

Maximum 8 tickets per business.

We are not able to provide invoices for payment of any training seminars.

Collection statement

The personal information requested when you enrol is being collected by DXC for the purposes of conducting training.

The information will be added to our customer database and will primarily be used to provide you with further information about the workers' compensation industry and related services that DXC provides (including further training).

Cancellation policy

Seminars that require a registration fee of \$10 are non-refundable.

If you are not a client of DXC and have paid \$200 to our attend our training seminar, if cancellation is received in writing (via letter or email) more than seven business days prior to the seminar, the payment will be refunded to you.

Regrettably, if received in writing (via letter or email) less than seven business days prior to the seminar, no refund will be issued.

DXC has the right to cancel any seminar if the minimum number of registrations is not received.

DXC will advise registered attendees prior to the seminar and will offer an alternate date or alternate training session where possible.

MELBOURNE

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