

Executive summary

In the ever-evolving landscape of the mining sector, technological advancements have emerged as the cornerstone of innovation, ushering in a new era of efficiency, sustainability and growth. We delve into the intersection of technology and the mining industry, exploring key challenges and opportunities, particularly concerning environmental, social and governance (ESG) matters, artificial intelligence (AI) and emerging technologies, and talent acquisition and development.

The mining industry faces myriad challenges, from environmental concerns to operational inefficiencies. Environmental sustainability is paramount, with increased scrutiny on carbon emissions, water usage and ecosystem preservation. Social responsibility encompasses community engagement, labour rights and indigenous people's rights, with stakeholders demanding transparent and ethical practices from mining companies. Governance issues such as regulatory compliance and ethical business conduct add complexity to operational management. Operational inefficiencies persist, stemming from outdated processes, equipment downtime and resource depletion. The industry also grapples with a talent shortage, exacerbated by an ageing workforce and lack of skilled professionals entering the field. Bridging the gap between traditional mining practices and emerging technologies poses a significant challenge and requires substantial investments in training, development and organisational change.

Amidst the challenges, however, the integration of AI and emerging technologies presents unprecedented opportunities for the mining sector — e.g., for all elements of mine operations to become integrated, automated, remotely operated and enhanced overall.

Al-driven predictive analytics optimises operations, which enables proactive maintenance, resource allocation and risk management. Autonomous vehicles and robotic systems enhance safety and productivity, revolutionising traditional mining practices. The adoption of digital twin technology enables real-time monitoring and simulation, empowering decision-makers with actionable insights for process optimisation and risk mitigation.

Blockchain technology enhances transparency and traceability across the supply chain, fostering trust and accountability.

Advanced exploration techniques driven by Al algorithms unlock new opportunities for mineral discovery and resource optimisation. ESG initiatives offer a pathway to sustainable growth, aligning business objectives with societal and environmental goals. Investing in renewable energy, waste management and community development strengthens the social licence to operate and enhances long-term value creation. Embracing diversity and inclusion initiatives fosters a culture of innovation and resilience, attracting top talent and driving organisational success.

The mining sector stands at a pivotal juncture — poised to harness technology's transformative power to address key challenges and unlock new opportunities. By embracing ESG principles, prioritising Al and emerging technologies, and investing in talent development, mining companies can navigate the complexities of the industry landscape and drive sustainable growth in the digital age. As pioneers of innovation and sustainability, mining companies have the potential to create a future where responsible resource extraction coexists harmoniously with environmental preservation and social equity. With strategic vision, collaboration and commitment to excellence, the mining sector can lead the way to a brighter, more prosperous future overall.



The mining industry

The mining industry's complexity and diverse operational challenges make the role, integration and impact of technology particularly nuanced. These challenges can be distilled as follows:

- Mining operations often encounter diverse geological formations, each presenting unique extraction challenges.
 Advanced geological modelling and sensing technologies can help miners better understand subsurface conditions, optimise drilling and blasting techniques, and improve resource recovery rates.
- Many mining sites are in remote or harsh environments,
 posing logistical and operational challenges. Technology
 enables remote monitoring and control of equipment,
 autonomous vehicle operation, and the use of drones for
 surveying and inspection in hazardous areas, reducing the need
 for onsite personnel and improving safety.
- Safety is paramount in mining due to the inherent risks
 of working in harsh environments, in both underground
 and surface operations. Technology-driven solutions such
 as proximity detection systems, wearable devices, operational
 awareness (who and where staff are operating) and realtime monitoring of environmental conditions all enhance
 worker safety, ensuring compliance with stringent regulatory
 requirements.
- The mining industry consumes significant resources, including water, energy and raw materials. Technology plays a critical role in monitoring use and consumption and in optimising resource efficiency through innovations like water recycling systems, energy-efficient processes and advanced materials handling techniques — together, reducing both environmental impact and operational costs.

- Mining operations are part of complex global supply chains involving multiple stakeholders and diverse commodities.
 Technologies such as blockchain-based systems for supply chain transparency and digital twins for optimising logistics and inventory management can enhance efficiency, traceability and accountability across the supply chain.
- Mining projects often intersect with local communities and indigenous populations, requiring effective communication and engagement strategies. Technology such as virtual reality simulations and community mapping tools can facilitate stakeholder consultation, fostering transparency and building trust through participatory decision-making processes.
- The mining industry's increasing politicisation necessitates effective stakeholder engagement, risk management, and compliance with regulations and international standards.
 To mitigate political risks and ensure long-term success, mining companies must navigate complex political landscapes by building constructive relationships with governments, communities and civil society organisations demonstrating a commitment to ethical business practices and sustainable development. Many countries view their mineral resources as strategic assets and seek to assert greater control over mineral extraction and use. Resource nationalism can lead to policies favouring domestic companies or restrictions imposed on foreign ownership and investment.



- Rising environmental awareness and activism have led to increased scrutiny of mining activities, particularly impacts on ecosystems, water resources and local communities. Often in response to public pressure, governments and regulators are under duress to enact stricter environmental regulations and enforce compliance. To gain the support of local communities and indigenous groups, mining companies are increasingly required to demonstrate a commitment to responsible and sustainable practices. Failure to address social and environmental concerns can result in opposition, protests and regulatory hurdles, thereby jeopardising project viability.
- Mining operations are often located in regions prone to geopolitical tensions, territorial disputes or civil unrest. Political instability, conflicts and regulatory changes in these areas can disrupt supply chains, increase operating risks and impact investment decisions. Countries heavily reliant on mining for revenue and economic development may prioritise policies aimed at maximising resource extraction and export revenues, leading to conflicts over resource ownership, revenue sharing and the distribution of benefits among governments, companies and local communities. The mining industry is susceptible to corruption, nepotism and lack of transparency in regulatory processes, licensing and contract negotiations. Political interference and rent-seeking behaviour can undermine the rule of law, erode investor confidence and hinder sustainable development.

Why now?

The mining industry is in a pivotal phase: Resource scarcity is driving the mining industry to explore and extract minerals from increasingly remote or challenging locations. Advanced technologies play a vital role in accessing these resources efficiently while mitigating environmental impact. From advanced drilling techniques to sophisticated ore processing methods, technology enables mining companies to extract minerals from complex geological formations economically and sustainably. Regulatory compliance is another critical driver, with environmental regulations becoming stricter worldwide.

Technology aids in monitoring and minimising environmental impacts, ensuring compliance with regulations and meeting community expectations for responsible mining practices.

Fluctuating commodity processes and evolving consumer preferences necessitate continuous improvement in operational efficiency and cost reduction. Technology-driven solutions such as automation, robotics and data analytics expedite processes, enhance productivity and enable mining companies to adapt swiftly to market demands, ensuring competitiveness and long-term viability.

Mining is a global business subject to market volatility and fluctuations, as demands and competition change. The mining industry needs to, correspondingly, incorporate flexibility in operations and product delivery. Technological obsolescence presents a significant risk to mining companies, as rapid advancements may render existing equipment and processes inefficient or outdated. Companies failing to invest in innovation risk falling behind competitors and facing increased operational costs. The mining industry's increased reliance on digital systems exposes operations to cybersecurity threats. Data breaches, ransomware attacks and operational disruptions pose serious risks to mining operations integrity and personnel safety. Robust cybersecurity measures and protocols are essential to safeguarding critical assets and data. The industry also faces a shortage of workers skilled in technology implementation and management. This gap hampers the effective leveraging of new innovations, hindering a mining company's ability to optimise processes and remain competitive. Addressing this skills shortage through training programs and partnerships with educational institutions is critical for the successful integration of technology into mining processes.

Cost constraints pose a significant challenge to technology adoption in the mining industry, particularly for smaller companies or those operating in remote areas with limited infrastructure. Implementing new and innovative technologies, such as automation systems or advanced machinery, is capital intensive and can strain financial resources. Companies must carefully weigh the potential benefits against upfront investment costs. Integration complexity is another challenge faced when incorporating new and innovative technologies into existing mining operations. Integrating diverse technologies requires meticulous planning, substantial investment and employee training to ensure seamless implementation and optimal performance. Without proper planning and training, integration efforts may face delays or inefficiencies, impacting productivity and profitability.



Balancing the benefits of technological advancements with environmental concerns is also critical. While technology can improve operational efficiency and reduce environmental impact, some innovations may inadvertently increase energy consumption or disrupt ecosystems. To minimise adverse effects and ensure sustainable and responsible mining practices, it is essential to carefully assess the environmental implications of adopting new technologies and to implement mitigating measures accordingly.

Technology adoption can enhance operational efficiency in the mining industry. Automation, robotics and data analytics streamline processes, leading to improved productivity, reduced costs and enhanced safety standards. By leveraging these technological tools, resource use and operational workflows can be optimised — ultimately boosting profitability and competitiveness.

Technology also plays a critical role in sustainability.

Innovations in renewable energy, water management and waste reduction enable mining operations to minimise their environmental impact. By incorporating sustainable practices into their operations, companies can reduce resource consumption, decrease emissions and mitigate ecological harm, thereby enhancing sustainability credentials and meeting regulatory requirements.

Additionally, embracing technology improves market differentiation. By demonstrating a commitment to innovation, sustainability and responsible resource extraction, companies can attract investors and customers who prioritise ethically and environmentally conscious practices. This market differentiation not only strengthens brand reputation but also contributes to long-term success and profitability in an increasingly competitive industry landscape.

Within the IT industry, application and system vendors may have similar functions, competing with and leapfrogging one another. Some vendors have a broader range of capability and can be better integrated in terms of data and functionality across the range of functions delivered, improving operational services, training, security and stability. Assessing and defining the right system mix — viewed from a platform approach — can future-proof operations.

Exogenic shocks

As the prevalence of exogenic (external) shocks increases, sudden and unexpected events originating from outside the mining industry are increasingly likely to have significant impacts on mining operations, markets and overall industry **stability.** These shocks arise from various sources such as geopolitical tensions, economic downturns, natural disasters, extreme weather events, regulatory changes and technological disruptions. Exogenic shocks are relevant to the mining industry due to their ability to disrupt supply chains, affect demand for commodities and influence investment decisions.

Exogenic shocks can disrupt the supply of essential inputs such as equipment, spare parts and fuel, affecting mining operation continuity and productivity. For example, disruptions in transport networks due to natural disasters or geopolitical conflicts can impede the delivery of critical supplies to mining sites, leading to delays and increased costs. Such disruptions also often lead to fluctuations in commodity prices, impacting revenues and profitability. Economic downturns, geopolitical tensions or shifts in global demand can cause sudden declines or spikes in commodity prices, affecting the financial viability of mining projects and investment decisions. Exogenic shocks such as changes in environmental regulations or trade policies can have profound implications for the industry. Regulatory shifts may require adopting costly compliance measures, adjusting operational practices or navigating new permitting processes — impacting project timelines and profitability. More extreme weather events can impact operations more often and for longer durations.

Advances in technology, while beneficial in enhancing operational efficiency and productivity, can also pose challenges to the mining industry in the form of exogenic **shocks.** Disruptive technologies such as automation, robotics and renewable energy solutions may alter the competitive landscape, necessitating significant investments in upgrading infrastructure and reskilling the workforce.

Exogenic shocks can influence market sentiment and investor confidence, affecting capital flows. Events such as geopolitical conflicts or financial crises can lead to heightened uncertainty and risk aversion among investors, resulting in reduced funding for exploratory, development and expansion projects. Overall, exogenic shocks are highly relevant to the mining industry due to their potential to disrupt supply chains, influence commodity prices, trigger regulatory changes, drive technological disruptions and impact investor sentiment. Mining companies must remain agile and proactive in responding to these external challenges by employing risk management strategies, diversifying operations and fostering resilience, so as to navigate uncertainties and sustain long-term growth.

Risk materiality

Risk materiality in the mining industry refers to the significance or impact of various risks on a company's financial performance, operations and overall business strategy. In the current business landscape, the mining industry faces a multitude of risks, many of which are exacerbated by exogenic shocks and politicisation. Understanding the materiality of these risks is critical for effective risk management and strategic decision-making. Exogenic shocks such as geopolitical tensions, economic downturns and natural disasters can lead to significant fluctuations in

commodity prices. For mining companies, particularly those heavily reliant on a single commodity, such volatility can have a substantial impact on revenues, profitability and investment decisions.

Understanding the materiality of commodity price risk involves assessing the sensitivity of a company's financial performance to changes in commodity prices and implementing hedging strategies to mitigate exposure. Long lead times — and, often, significant capital investment — are required to drive change or take advantage of market opportunities, as well as to address opportunity from a risk management perspective.

Transport disruptions, trade wars or geopolitical conflicts can disrupt the global supply chain, affecting the availability of critical inputs and equipment of mining operations.

Supply chain disruptions can lead to delays, increased costs and operational inefficiencies, impacting production schedules and profitability. Assessing the materiality of supply chain risks involves identifying key suppliers, evaluating alternative sourcing options and implementing contingency plans to mitigate disruptions.

Politicisation of the mining industry can also influence community relations and stakeholder engagement. Risks related to the social licence to operate can arise from community opposition, protests and conflicts over land use, environmental protection and resource ownership. Failure to effectively manage social licence risks can lead to project delays, reputational damage and costly litigation, impacting both a company's social licence to operate and its longterm sustainability. Understanding the materiality of social licence risks involves engaging with local communities, addressing social and environmental concerns, and implementing robust community engagement and grievance mechanisms to build trust and foster positive relationships.

Talent

The mining industry's talent landscape is characterised by a particular set of risks, challenges and implications due to factors such as demographic shifts, technological advancements, the remoteness of many mining operations and evolving industry dynamics.

- The mining industry currently grapples with a demographic challenge, as a considerable portion of its workforce nears retirement age — often referred to as the "silver tsunami". The phenomenon presents risks such as knowledge loss, skills shortages and succession planning challenges. Retaining experienced workers becomes imperative to mitigate these risks and ensure continuity in operations. Transferring knowledge to younger generations through mentorship programs, apprenticeships and training initiatives is critical for preserving institutional knowledge and maintaining operational efficiency. Mining companies must invest in strategies to attract and retain talent, including offering competitive compensation packages, providing opportunities for career advancement and fostering a supportive work environment. By addressing the demographic shifts effectively, mining companies can mitigate risks associated with workforce ageing and position themselves for long-term success in a competitive industry landscape.
- The mining industry contends with a significant skills gap, notably in STEM fields and specialised trades. Rapid technological advancements demand workers proficient in digital literacy, data analytics and emerging technologies like automation and robotics. The shortage of talent possessing these skill sets poses challenges for companies striving to innovate and modernise operations. Addressing the skills gap requires collaborative efforts among industry stakeholders,

- educational institutions and government agencies. Initiatives such as vocational training programs, apprenticeships and partnerships with universities can help the workforce develop the necessary skills. To attract and retain talent, mining companies can offer incentives such as tuition reimbursement, professional development opportunities and career advancement pathways. By investing in skills development and fostering a culture of continuous learning, the mining industry can bridge the skills gap and remain competitive in a rapidly evolving technological landscape.
- The mining industry encounters intense competition for talent from other sectors, notably, from industries perceived as being more innovative or environmentally sustainable. Negative perceptions of the mining sector, stemming from its historically negative environmental impact and safety concerns, can exacerbate recruitment challenges. To attract and retain talent, mining companies must enhance their branding as employers by demonstrating a commitment to sustainability, safety and technological innovation, e.g., by leveraging technology innovation to drive autonomous and remote operations that minimise the human footprint at mine sites — particularly at very remote sites. Offering generous compensation and benefits packages, including healthcare, retirement plans and performance-based incentives, can also entice top talent. Providing opportunities for career development and advancement through training programs, mentorship initiatives and leadership opportunities is critical in retaining employees. By investing in these strategies, mining companies can overcome recruitment hurdles, cultivate a skilled workforce and position themselves as employers of choice in a competitive labour market.



- The mining industry has long grappled with diversity and inclusion issues, characterised by the underrepresentation of women, minorities and indigenous populations in its workforce. Closing these gaps is imperative for fostering innovation, enhancing decision-making and bolstering the industry's social licence to operate. Achieving diversity and inclusion necessitates proactive efforts to eliminate bias, promote equal opportunities and cultivate inclusive work environments. This entails implementing recruitment and retention strategies that actively target diverse talent pools, thereby providing support and mentorship programs for underrepresented groups and fostering a culture of inclusion — where all employees feel valued and respected. Promoting diversity in leadership positions and collaborating with community stakeholders can further advance diversity and inclusion initiatives. By prioritising diversity and inclusion, mining companies can leverage the full spectrum of talent, perspectives and experiences to drive innovation and sustainable growth while enhancing their reputation as responsible corporate citizens.
- Mining operations frequently operate in remote or harsh environments, presenting challenges for attracting and retaining talent, especially for individuals who prioritise urban living or have family commitments. To address these challenges, mining companies are implementing remote work arrangements and flexible scheduling and offering amenities such as onsite housing and recreational facilities. Remote work options allow employees to maintain work-life balance while accommodating personal needs. Flexible scheduling enables workers to adjust work hours according to preferences and commitments, improving job satisfaction and retention.
 Amenities such as onsite housing and recreational facilities create a supportive and engaging work environment. By prioritising employee wellbeing and providing solutions to the challenges of

- remote and harsh environments, mining companies can enhance workforce retention and productivity while ensuring operational continuity in challenging conditions.
- Continuous training and development play a vital role in the mining industry to upskill existing workers and prepare them for evolving roles and technologies. Mining companies encounter challenges in this area, including budget constraints, limited access to training programs and difficulty setting aside time for employee learning amidst demanding work schedules. To address these challenges, companies can implement costeffective training solutions such as online courses, virtual workshops and peer-to-peer learning networks. Partnering with educational institutions and industry associations can provide access to specialised training programs and resources. Mining companies should invest in training and development initiatives to build a skilled, adaptable workforce capable of navigating technological advancements and industry changes. By fostering a culture of continuous learning and professional growth, mining companies can enhance employee engagement, improve retention rates and drive long-term success in the industry's competitive talent landscape.

The talent landscape in the mining industry is complex and dynamic, with risks and challenges stemming from demographic shifts, skills gaps, recruitment and retention hurdles, diversity and inclusion gaps, remote work environments and training needs. Addressing these challenges requires proactive strategies, collaboration among industry stakeholders and a commitment to fostering a skilled, diverse and inclusive workforce capable of driving innovation and sustainable growth.

Mining companies operate with a mix of permanent versus contracted resources, attempting to balance fixed operating costs and workforce flexibility. Training and support needs are driven by the level of flexibility and by the transient and contract staff employed. Achieving the right mix can lead to better long-term operational efficiency, minimising operational and health and safety risks.

Al and emerging technology in mining

The role and potential of AI and other emerging technologies in the mining sector is significant, offering opportunities to enhance operational efficiency, safety, sustainability and profitability. That said, adopting AI and these newer technologies also presents challenges and considerations that must be addressed.

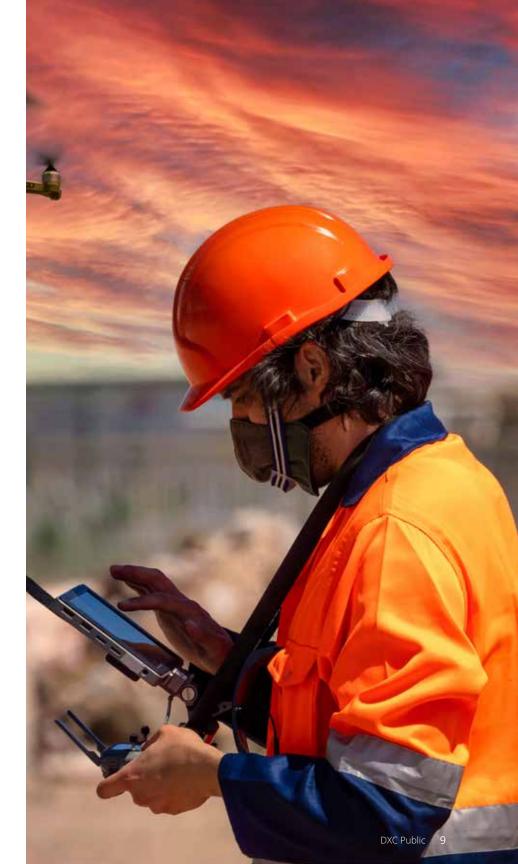
Operational efficiency in the mining sector is being revolutionised by AI and emerging technologies such as machine learning (ML), predictive analytics and automation.

By analysing extensive datasets to discern patterns, trends and anomalies, these innovations empower mining companies to streamline operations. The insights resulting from analytics can enhance decision-making and resource allocation. Integrating autonomous vehicles, drones and robotics into mining operations minimises human intervention, boosting both efficiency and safety across mining operations. These technologies facilitate increased productivity while mitigating risks associated with human error and hazardous work environments. By leveraging Al and emerging technologies, mining companies can optimise their processes, improve operational performance and ultimately drive greater profitability in a highly competitive industry landscape. It should be noted that, because effectively leveraging Al will drive more data and more sensors across mining operations, tackling the data growth will be a key need for the future.

Safety improvement in the mining sector is propelled by Al-powered systems and sensors continuously monitoring equipment performance, environmental conditions and worker behaviour in real time. These technologies swiftly identify potential safety hazards, allowing for proactive measures

to prevent accidents. Predictive maintenance algorithms play a critical role by detecting equipment failures before they occur, minimising downtime and reducing the risk of injuries to personnel. Wearable devices and smart personal protective equipment provide frontline workers with real-time feedback and alerts in hazardous environments, enhancing situational awareness and enabling prompt responses to safety threats. By harnessing Al and innovative safety technologies, mining companies can create safer work environments, mitigate risks and protect the wellbeing of their workforce, improving operational continuity and fostering a culture of safety excellence.

Resource optimisation in the mining industry is significantly enhanced by AI algorithms and data analytics, which play a pivotal role in optimising resource use, energy consumption and waste management. These technologies enable mining companies to minimise their environmental footprint, reduce costs and enhance resource efficiency. Advanced geological modelling and exploration techniques, empowered by AI, facilitate more accurate mineral discovery and extraction processes. By leveraging Al-driven insights, mining operations can maximise recovery rates while minimising environmental disturbance. Data analytics help identify opportunities for energy savings and waste reduction throughout the mining life cycle, from extraction to processing and transport. By optimising resource use and minimising waste, mining companies can improve sustainability credentials, mitigate regulatory risks and enhance long-term viability in an increasingly environmentally conscious business landscape.



Environmental sustainability is a paramount concern for the mining industry, and emerging technologies play a critical role in addressing these challenges. By integrating renewable energy sources, such as solar and wind power, mining companies can reduce their reliance on fossil fuels and minimise greenhouse gas emissions. Water recycling systems help conserve water resources and reduce the environmental impact of mining operations, while emissions reduction technologies mitigate air pollution and promote cleaner production processes. Integrating these data sources will enable leveraging of Al-driven solutions so mining companies can optimise energy consumption, reduce waste and monitor environmental parameters in real time, ensuring compliance with regulatory standards and minimising environmental risks. Blockchain technology enhances transparency and traceability in the supply chain, allowing for ethical sourcing practices and responsible resource extraction. By leveraging these emerging technologies, mining companies can enhance their environmental sustainability credentials and meet stakeholder expectations, contributing to a more sustainable future for the industry.



Digital transformation

While AI and emerging technologies offer promising benefits, the mining sector faces several challenges and considerations in integrating and adopting these technologies and in overall digital transformation.

Automation and technologies such as ML and predictive analytics can **optimise operational processes**, leading to increased efficiency, productivity and cost savings. Al-powered systems and sensors can monitor equipment performance, environmental conditions and worker behaviour in real time, identifying potential safety hazards and preventing accidents. This **enhances safety standards**, reducing the risk of injuries. Al algorithms and data analytics **optimise resource utilisation**, energy consumption and waste management, minimising environmental impact and reducing costs while improving resource efficacy. Technologies such as renewable energy integration, water recycling systems and emissions reduction technologies enable mining companies to mitigate their environmental footprint and **drive sustainability**, ensuring compliance with regulatory standards and promoting responsible resource extraction.

Because mining companies generate vast amounts of sensitive data, they **require robust cybersecurity measures** to protect against cyber threats and data breaches. In addition, when implementing AI and emerging technologies, mining companies must navigate complex regulatory frameworks that ensure adherence to environmental, health and safety standards. Adopting AI and emerging technologies often requires significant **upfront investment**, including infrastructure upgrades, software implementation and workforce training. Automation and robotics

may lead to job displacement or require **reskilling of existing workers**, necessitating investment in training and development programs. **Effective stakeholder engagement** is critical for successful digital transformation, requiring collaboration among industry stakeholders, government agencies and local communities to ensure alignment with goals and various expectations.

The integration of AI and emerging technologies into the mining industry offers immense opportunities to improve operational efficiency, safety and resource optimisation and environmental sustainability. Mining companies need to, however, carefully assess the potential challenges of new technology adoption and develop comprehensive strategies — including risk management protocols, stakeholder management strategies and talent development initiatives — to ensure successful implementation and maximise benefits.

Sustainability in mining

The environmental impact of mining operations is a pressing concern due to practices that historically resulted in habitat destruction, water pollution and air emissions. Mining activities can disrupt ecosystems, leading to habitat loss and fragmentation, which can have profound implications for biodiversity and ecosystem services. Contamination of water bodies with toxic substances such as heavy metals and chemicals poses risks to both aquatic life and human health, particularly in communities reliant on local water sources. Mining companies also contribute to air emissions through processes such as blasting, drilling and transport. The emissions can include particulate matter, sulphur dioxide and nitrogen oxides, which can contribute to air quality degradation and respiratory illnesses in nearby communities.

Heightened awareness of climate change and environmental degradation has amplified stakeholder demands for more sustainable practices among mining companies. There is increasing pressure on mining companies to adopt cleaner technologies, implement effective environmental management strategies and minimise the ecological footprint. It is important to note that embracing sustainable practices not only mitigates environmental risks but also enhances a company's reputation and social licence to operate.

Mining operations frequently intersect with local communities and indigenous populations, leading to a range of social challenges. Land rights disputes, where mining activities encroach on traditional territories or disrupt local livelihoods, can spark conflict and strain relations between companies and communities. Social and economic issues — such as unsafe working conditions, inadequate wages and lack of employment opportunities for residents — further exacerbate tensions. Mining activities can also impact community health through air and water pollution, noise and dust. In response to these challenges, stakeholders increasingly expect mining companies to prioritise social responsibility and engage in meaningful dialogue with affected communities. This includes demonstrating respect for human rights, upholding labour standards and ensuring fair and equitable benefit-sharing from mining activities.

To build trust with communities, companies are under pressure to create lasting positive impacts by contributing to local development initiatives such as infrastructure projects, education, healthcare and economic diversification. By embracing social responsibility, mining companies can foster mutually beneficial relationships with local

stakeholders, enhance the social licence to operate and mitigate the risks of social unrest and project delays. In an increasingly interconnected and socially conscious world, prioritising social responsibility aligns with broader sustainability goals and contributes to the long-term success and reputation of mining companies.

Good governance and transparency are fundamental pillars for the sustainable operation of mining companies. Transparency ensures that stakeholders, including investors, regulators and local communities, have access to accurate and timely information about a company's activities, performance and impact. This transparency fosters trust and accountability, enabling stakeholders to make informed decisions and holding companies accountable for their actions. Effective governance structures, policies and practices are essential for ensuring ethical conduct, compliance with laws and regulations, and alignment with stakeholder expectations. Strong governance frameworks promote integrity, fairness and responsible decision-making, reducing the risk of reputational damage, legal liabilities and financial instability.

For the mining industry, operations often have significant social, environmental and economic impacts; hence, robust governance and transparency are particularly critical. Companies must engage in open dialogue with stakeholders, consult with affected communities and implement mechanisms for grievance resolution to address concerns, ensuring inclusivity in decision-making processes. By prioritising governance and transparency, mining companies can enhance credibility, build trust with stakeholders and strengthen their social licence to operate. Transparent and accountable governance practices contribute to long-term

sustainability, resilience and competitiveness in a rapidly evolving business landscape.

The regulatory landscape governing mining operations is becoming increasingly stringent, with governments worldwide enacting and enforcing stricter standards for environmental protection, worker safety and community engagement.

Regulatory frameworks encompass a wide range of aspects, including environmental impact assessments, permits for water and air emissions, land reclamation requirements, occupational health and safety regulations, and consultation processes with indigenous communities. Non-compliance with these regulations can have severe consequences for mining companies, including hefty fines, legal actions and operational disruptions. In addition to financial costs, regulatory breaches can tarnish organisational reputations and erode stakeholder trust, resulting in project delays or even shutdowns.

To navigate the complex regulatory landscape successfully, mining companies must prioritise compliance efforts, invest in robust environmental and social management systems, and engage proactively with regulatory authorities and stakeholders. This includes conducting thorough impact assessments, implementing best practices for environmental management and worker safety, and establishing transparent reporting mechanisms to demonstrate compliance with regulatory requirements. By embracing a culture of regulatory compliance and by adopting proactive measures to mitigate risks, mining companies can enhance their reputation, minimise legal and financial liabilities and ensure long-term sustainability of operations in an evolving regulatory environment.



Climate change mitigation

Mining companies are increasingly focusing on reducing their carbon footprint and implementing measures to mitigate climate change. This includes transitioning to renewable energy sources, improving energy efficiency, setting targets to reduce greenhouse gas emissions and leveraging carbon offset options.

Social licence to operate

Securing and maintaining a social licence to operate is becoming critical for mining companies. This involves engaging with local communities, respecting human rights and addressing social concerns such as labour rights, indigenous rights and community development.



Technology and innovation

Technology and innovation are driving advancements in ESG practices in the mining industry. Companies are investing in technologies such as automation, Al and remote monitoring to more accurately capture and report on safety, efficiency and environmental performance.

Supply chain transparency

Transparency and accountability in the supply chain are gaining importance in the mining sector. Companies are expected to trace the origin of their raw materials, ensure responsible sourcing practices and address issues such as conflict minerals, child labour and use of third-party providers.



10 ESG trends shaping the corporate dialogue

The mining sector

Biodiversity conservation

There is a growing emphasis on biodiversity conservation within mining operations. Companies are implementing strategies to minimise habitat destruction, restore ecosystems and protect biodiversity hotspots affected by mining activities. Addressing biodiversity in set-up and during operations can lower the impact and financial cost for mine/asset closure and the obligation to return the site to its natural state.

Water stewardship

Water scarcity and pollution are significant challenges for the mining industry. Companies are implementing water management strategies to reduce water consumption, minimise contamination and ensure access to clean water for local communities.





Community engagement and stakeholder consultation

Meaningful engagement with local communities and stakeholders is becoming essential for mining companies. This includes consultation, collaboration and proactive measures to address community concerns and ensure the long-term benefits of mining projects.

Gender diversity and inclusion

There is a growing recognition of the importance of gender diversity and inclusion in the mining sector. Companies are working to increase the representation of women in leadership positions, address gender pay gaps and promote a culture of inclusion and equality.



Investor pressure and ESG integration

Investors are increasingly considering ESG factors in their investment decisions and engaging with mining companies on sustainability issues. Companies that demonstrate strong sustainability performance are more likely to attract investment and achieve long-term financial sustainability.

Regulatory compliance and reporting

Mining companies are facing increasing regulatory scrutiny and are expected to comply with environmental regulations, labour standards and governance requirements. Transparent reporting on sustainability performance is also becoming standard practice.





Value in mining

Business value in the mining sector encompasses various dimensions reflecting both tangible and intangible benefits that contribute to the overall success and sustainability of mining operations. These dimensions include financial returns, operational efficiency, stakeholder satisfaction and long-term sustainability. However, generating and maximising value in mining comes with its own set of challenges, risks and considerations.

Capital intensity is a defining characteristic of the mining sector, demanding substantial initial investment in exploration, infrastructure and equipment. The capital outlay presents a formidable challenge to value generation, given extended pay-back periods and risk inherent in mining ventures. Companies must meticulously manage expenses and secure financing to maintain profitability and achieve satisfactory returns on their investment. Fluctuations in commodity prices and operational disruptions can further exacerbate the challenges associated with capital intensity, requiring mining enterprises to maintain financial resilience and flexibility. Successful value generation in the mining industry hinges on strategic capital allocation, prudent fiscal management and a disciplined approach to project development and execution.

Commodity price volatility is a fundamental concern in mining, with fluctuating prices directly impacting revenue and profitability. The unpredictability of commodity markets complicates financial forecasting and investment planning for mining companies, requiring agile strategies to adapt to changing conditions. Effective risk management is critical for value creation, with hedging techniques, portfolio diversification and dynamic

production planning all serving as essential tools to mitigate price volatility. By implementing proactive measures to hedge against price fluctuations, diversify revenue streams and optimise production flexibility, mining enterprises can enhance resilience to market dynamics and thereby safeguard business value. Strategic partnerships and long-term contracts with customers can provide stability and predictability amidst volatile market conditions, enabling mining companies to capitalise on opportunities and sustainably generate long-term value.

Operational risks pose significant challenges to mining operations, stemming from geological uncertainties, equipment failures, labour disputes and regulatory compliance **complexities.** Disruptions in operations, whether from unforeseen events or regulatory non-compliance, can lead to production delays, cost escalations and reputational harm — directly impeding value generation. To address these risks, mining companies need to establish comprehensive risk management systems, including robust contingency plans and stringent safety protocols. By prioritising safety and implementing proactive measures to identify, assess and mitigate operational risks, mining enterprises can enhance operational resilience and protect business value, thereby fostering a culture of safety and compliance. Investing in employee training and technology upgrades can further strengthen operational risk management practices, enabling the effective navigation of uncertainties and sustainable generation of value over the long term.

Environmental and social responsibility are paramount considerations for the mining industry, driven by heightened regulatory scrutiny and stakeholder expectations. Mining activities can, if not conducted responsibly, lead to adverse environmental impacts such as habitat destruction, water pollution and carbon emissions, exposing companies to regulatory fines, legal liabilities and reputational risks. As mining operations can affect local communities through population displacement, socioeconomic disruptions and cultural heritage concerns, proactive engagement and stakeholder collaboration are essential. To mitigate the risks and preserve business value, mining companies must adhere to rigorous sustainability standards, implement responsible mining practices and invest in environmental conservation and community development initiatives. By prioritising environmental stewardship and social inclusivity, mining enterprises can enhance social licence to operate, foster positive relationships with stakeholders, and sustainably generate value while minimising adverse impacts on the environment and society.

Technological disruption is fundamentally reshaping the mining sector, presenting both opportunities and challenges.

Advances in technology offer avenues for efficiency gains, cost reductions and innovation, enhancing operational performance and unlocking new value streams. Technological disruption also brings challenges, such as workforce displacement, skills shortages and cybersecurity vulnerabilities. To thrive in this evolving landscape, mining companies must embrace digital transformation, investing in technological capabilities and talent development. Automation, Al and data analytics are key enablers of efficiency and productivity improvements, enabling optimised operations and informed decision-making. Proactive cybersecurity measures are critical for safeguarding digital assets and maintaining operational

resilience. By embracing technological innovation and fostering a culture of continuous learning and adaptation, mining companies can not only navigate the challenges posed by technological disruption but also position themselves to capture value and maintain competitiveness in a rapidly changing industry landscape.

Market and regulatory uncertainty present formidable challenges for mining companies, requiring that they demonstrate vigilance and adaptability. The mining industry operates within a multifaceted regulatory landscape shaped by government policies, taxation regimes, permitting requirements and trade agreements. Changes in regulatory frameworks, geopolitical tensions and market dynamics can introduce unpredictability and volatility, influencing business value and investment decisions. To effectively navigate these challenges, mining enterprises must remain attuned to regulatory developments, engage with policymakers and industry stakeholders, and maintain flexibility in strategies and operations. Proactive advocacy efforts and collaboration with industry associations can help shape regulatory outcomes and mitigate risks associated with evolving regulatory environments. Diversification of geographic and commodity exposure can enhance resilience to market fluctuations and geopolitical uncertainties. By staying informed, adaptable and proactive, mining companies can mitigate the impacts of market and regulatory uncertainty, positioning themselves for sustained value creation and competitiveness in dynamic global markets.



Technology's critical role

While technology introduces new risks to the mining sector, it also offers innovative solutions that address longstanding challenges. By embracing technology responsibly and implementing robust risk management practices, mining companies can harness the transformative power of technology to enhance safety, efficiency, sustainability and stakeholder engagement, ultimately driving long-term value creation.

- Operational efficiency in the mining sector is significantly enhanced through the adoption of advanced technologies such as automation, robotics and Al. These innovations optimise mining operations by increasing productivity and cost reduction. Automated machinery and autonomous vehicles streamline processes, enabling continuous operation with minimal human intervention. Al-driven analytics provide valuable insights into resource use, thereby predicting maintenance needs and enabling proactive decision-making and resource allocation. By leveraging these technologies, mining companies can enhance overall efficiency, maximise production output and remain competitive in a rapidly evolving industry landscape.
- Safety improvement in the mining sector is significantly enhanced through the adoption of cutting-edge technologies. Remote-controlled machinery, wearable sensors and real-time monitoring systems play a critical role in enhancing safety, minimising worker exposure to hazardous environments and enabling rapid response to emergencies. These innovations mitigate risks, reduce accidents and enhance worker wellbeing by providing early warning systems and facilitating timely intervention. In leveraging these technologies, mining companies can create safer work environments, protect their workforce and maintain operational continuity, ultimately fostering a culture of safety and ensuring sustainable business operations.

• Innovative technologies are instrumental in promoting environmental sustainability within the mining sector.

Through precision drilling, water recycling and the iteration of renewable energy sources, mining companies can significantly reduce their environmental footprint. Advanced monitoring systems and data analytics play a critical role in tracking and mitigating environmental impacts, ensuring compliance with regulations and fostering sustainable business practices. By leveraging these technologies, mining operations can minimise ecosystem disturbance, reduce pollution and conserve natural resources. Ultimately, embracing environmental sustainability not only mitigates risks associated with regulatory non-compliance but also enhances the industry's reputation and social licence to operate, contributing to long-term viability and value creation.

The integration of data-driven technologies enhances the industry's ability to adapt to changing market conditions and geological challenges.

• Data-driven technologies are pivotal in optimising resource use within the mining sector. Sensors and predictive analytics offer valuable insights into ore quality, deposit characteristics and operational performance. Armed with this information, mining companies can make informed decisions regarding resource allocation, mine planning and extraction methods. By leveraging data-driven technologies, companies can maximise the value extracted from each deposit, improving operational efficiency and profitability. Optimised resource use minimises waste and reduces environmental impacts, aligning mining operations with sustainability objectives. The integration of data-driven technologies enhances the industry's ability to adapt to changing market conditions and geological challenges.

- Technology plays a pivotal role in facilitating transparent communication and community engagement in mining.

 By providing digital platforms for information dissemination, consultation processes and community development initiatives, mining companies can foster trust and collaboration with local stakeholders. Digital tools enable stakeholders to participate in decision-making processes, voice concerns and contribute to project planning, thereby enhancing transparency and accountability. Technology enables mining companies to effectively communicate their commitments to social responsibility and sustainability, building positive relationships with host communities. By leveraging technology for community engagement, mining operations can mitigate social risks and address local concerns, promoting mutual understanding.
- Technology also catalyses innovation and adaptability in mining, enabling continuous improvement and responsiveness to changing circumstances. Through digital transformation and investment in research and development, mining companies can drive innovation across various facets of their operations. By embracing emerging technologies and leveraging data-driven insights, companies can optimise processes, enhance efficiency and mitigate risks. Innovation fosters agility and resilience, allowing mining companies to adapt to evolving market dynamics, regulatory requirements and technological advancements. By staying ahead of the curve and embracing a culture of innovation, mining companies can position themselves for sustainable growth, competitive advantage and long-term value creation.

How AI and emerging technology are changing mining

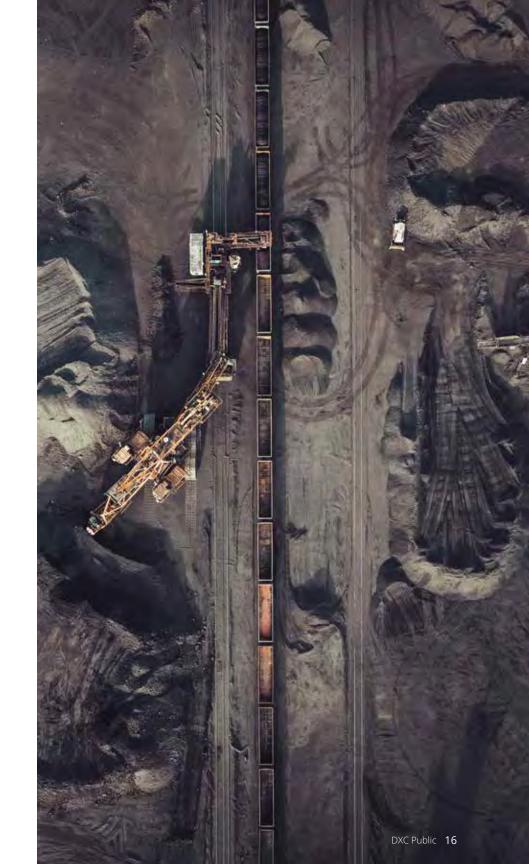
Al and emerging technologies are set to revolutionise the mining sector by optimising exploration, enhancing operational efficiency, improving safety, promoting environmental sustainability, empowering decision-making, facilitating mineral recovery and driving innovation. Companies embracing these technologies stand to gain a competitive edge in an industry undergoing rapid transformation. Al will consume and drive significant growth in data as well as in sensor and data capture points. Companies need to be ready for capturing, storing and leveraging all this data so that the emerging technologies can deliver the improvements and benefits they promise.

Al algorithms in exploration leverage advanced data analytics to process geological data, satellite imagery and historical exploration data. By analysing these data sets, Al can identify patterns, anomalies and indicators of mineral deposits with greater accuracy and efficiency than traditional methods can. This allows mining companies to prioritise exploration efforts in areas with the highest likelihood of containing valuable minerals and reduce the need for extensive and costly exploration campaigns. Alpowered exploration can uncover overlooked or unconventional mineral deposits that may have been previously disregarded. By optimising exploration, resources can be allocated more effectively, reducing the time to discovery and increasing the rate of finding economically viable deposits. This ultimately enhances mining operations' overall profitability and sustainability.

Al-driven solutions are revolutionising operational efficiency in mining by leveraging predictive analytics and ML algorithms.

These technologies analyse large volumes of real-time data from various sources, such as sensors, equipment telemetry and historical maintenance records. By identifying patterns and correlations in the data, AI can predict equipment failures before they occur, enabling proactive maintenance to minimise downtime and preventing costly unplanned shutdowns. AI optimises ore processing and material handling processes by continuously adjusting parameters based on real-time conditions, maximising throughput and minimising waste. By streamlining operations, reducing downtime and improving productivity, AI-driven solutions help in achieving higher profitability and operational excellence. These technologies also enhance safety by identifying and mitigating potential hazards, creating a more sustainable and efficient future mining operation.

Safety remains paramount in the mining industry, with AI technologies offering substantial enhancements. Autonomous vehicles and drones, guided by AI navigation systems, mitigate risks by eliminating the need for human operations in hazardous environments. These technologies navigate complex terrains and perform tasks such as exploration, surveying and inspections with precision and without human intervention, minimising the potential for accidents. Al-powered predictive maintenance systems play a critical role in safety, pre-emptively identifying equipment failures before they occur. By analysing data from sensors and historical maintenance records, these systems detect anomalies and issue alerts, allowing for timely maintenance interventions to protect workers from potential safety hazards. By leveraging AI for safety enhancements, mining companies can create safer working environments, reduce accidents and protect the workforce's overall wellbeing.





Autonomous equipment

The deployment of autonomous vehicles and machinery such as haul trucks and drilling rigs is increasing. Al-powered systems enable these machines to operate efficiently and safely without direct human intervention, leading to improved productivity and reduced operational costs.



Predictive maintenance

Al and machine learning algorithms are being used to predict equipment failures before they occur. By analysing data from sensors and historical maintenance records, mining companies can schedule maintenance proactively, minimising downtime and optimising asset performance.

10 trends shaping the corporate dialogue

Al and emerging technology in mining



Remote monitoring and control

Remote monitoring and control systems powered by AI enable real-time monitoring of mining operations from a centralised location, allowing for better decision-making, enhanced safety and more efficient resource utilisation.



Digital twin technology

Digital twin technology creates virtual replicas of physical assets and processes, enabling mining companies to simulate various scenarios and optimise operations. By integrating Al and IoT sensors, digital twins provide insights for improving efficiency, safety and sustainability.



Advanced exploration techniques

Al algorithms are revolutionising exploration techniques by analysing geological data to identify mineral deposits more accurately and cost-effectively. ML models can analyse vast amounts of geological, geochemical and geophysical data to pinpoint exploration targets with greater precision.

Remote monitoring and control systems, driven by IoT and AI technologies, can potentially revolutionise the way mining operations are managed. These systems enable realtime monitoring and management of various aspects of mining operations from centralised control centres, including equipment performance, environmental conditions and worker safety. The capability is particularly valuable for operations in remote or harsh environments, where access can be restricted or hazardous for people. By leveraging IoT sensors, Al algorithms analyse data streams to detect anomalies, predict equipment failures and optimise processes — allowing for proactive interventions to maintain operational efficiency and safety. Remote operations reduce the need for on-site personnel, minimising exposure to potential hazards and improving overall workforce safety. By enabling remote operations, mining companies can enhance operational flexibility, optimise resource use and ensure continuous monitoring and control of operations, regardless of geographic location or environmental conditions.

All and emerging technologies are pivotal in promoting environmental sustainability in the mining industry.

Advanced analytics enable mining companies to optimise energy consumption, reduce emissions and enhance overall operational efficiency. By analysing vast data sets, Al algorithms identify opportunities to optimise energy usage, streamline processes and minimise environmental impacts. IoT sensors monitor environmental parameters such as air and water quality, enabling proactive management of environmental risks. Blockchain technology ensures transparency and traceability throughout the supply chain, allowing the effective tracking and management of environmental impacts. By implementing sustainable practices and technologies, mining companies can mitigate negative

environmental effects, comply with regulatory requirements and enhance their corporate social responsibility initiatives. Overall, the integration of AI and emerging technologies enables mining operations to minimise their environmental footprint and preserve natural resources.

Al-powered analytics revolutionises decision-making in mining by providing actionable insights derived from vast amounts of data. These insights empower decision-makers to optimise production schedules, predict equipment failures and assess the economic viability of mining projects with unprecedented accuracy and efficiency. By leveraging Al algorithms, complex data sets can be analysed to identify patterns, trends and correlations that may not be apparent through traditional methods, enabling decision-makers to anticipate challenges, mitigate risks and capitalise on opportunities — ultimately driving operational efficiency and profitability. Whether it is optimising resource allocation, reducing downtime or improving safety measures, Al enables decision-makers to make informed choices that align with strategic objectives and enhance overall performance across the mining life cycle.

Emerging technologies like robotics are reshaping mineral discovery processes in mining. These innovations optimise throughput, minimise waste and enhance recovery rates, contributing to increased profitability. At algorithm-controlled sorting systems represent a prime example of this transformation, as these systems efficiently identify and separate valuable minerals from waste materials by analysing mineral characteristics in real time, enabling precise sorting and maximising yield. By automating sorting processes, mining operations can achieve higher recovery rates while reducing labour costs and minimising environmental



Environmental monitoring and sustainability

Mining companies are increasingly using AI and IoT technologies to monitor environmental impacts and mitigate risks. AI-powered systems analyse environmental data in real time, helping companies comply with regulations, minimise ecological footprints and enhance sustainability efforts.



Supply chain optimisation

Al algorithms are optimising supply chain management in the mining industry by predicting demand, optimising logistics and streamlining inventory management. This results in cost savings, improved operational efficiency and reduced waste.

10 trends shaping the corporate dialogue

Al and emerging technology in mining



Robotics and drones

Robotics and drones equipped with AI capabilities are being used for various mining tasks, such as surveying, mapping and inspection. These technologies improve safety by reducing the need for human workers in hazardous environments, providing valuable data for decision-making.



Cybersecurity measures

As mining operations become increasingly digitised and interconnected, cybersecurity threats become prevalent. Mining companies are investing in Al-driven cybersecurity solutions to detect and mitigate cybersecurity threats, safeguarding sensitive data and critical infrastructure.



Workforce training and upskilling

With the integration of AI and emerging technologies, the skill requirements for mining jobs are evolving. Mining companies are investing in workforce training programs to equip employees with the necessary skills to operate and maintain AI-powered equipment and systems effectively.

impact. Robotics and automation streamline various stages of mineral processing, from extraction to refining, further enhancing efficiency and profitability. As mining companies embrace these technologies, they can unlock new opportunities for growth, improve operational performance and maintain competitiveness in the global market.

Al and emerging technologies catalyse innovation in mining, fostering the development of novel processes, materials and technologies. Autonomous drilling systems represent a significant innovation, leveraging Al algorithms to optimise drilling operations and enhance efficiency. Similarly, advanced sensor technologies enable real-time monitoring of various parameters, from ore quality to environmental conditions, facilitating datadriven decision-making and process automation. Integrating Al and robotics revolutionises traditional mining methods, enabling safer and more efficient extraction processes. These innovations not only improve operational efficiency but also unlock new opportunities for growth and sustainability within the industry itself. Embracing Al and emerging technologies allows mining companies to stay at the forefront of innovation and adapt to changing market dynamics.

Looking ahead

The mining industry stands on the brink of a technological revolution, poised to overcome challenges and embrace future opportunities. While facing ESG complexities, the industry can leverage these challenges as catalysts for innovation and transformation. Amidst the hurdles lie vast opportunities for growth and sustainability. Leveraging AI and emerging technologies, mining companies can enhance operational efficiency, safety and environmental stewardship. Predictive maintenance, autonomous vehicles and digital twins promise to revolutionise traditional practices, paving the way for a more agile and resilient industry.

Embracing ESG principles opens doors to sustainable development and stakeholder trust. By prioritising transparency, community engagement and ethical conduct, mining companies can build stronger partnerships and unlock avenues for growth. In the era of rapid technological advancement, the mining industry stands ready to embrace change, driving innovation and forging a path towards a more sustainable and prosperous future. With a bold vision and collaborative spirit, the mining industry is poised to overcome challenges and seize the opportunities ahead.

About the authors



Dr. Alex Kokkonen is a senior researcher and advisor for DXC, working with customers to solve their most pressing business issues via research-led advisory interventions. With over 30 years of experience, Alex brings extensive international and multi-industry experience from working in a variety of multidisciplinary leadership positions and

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