



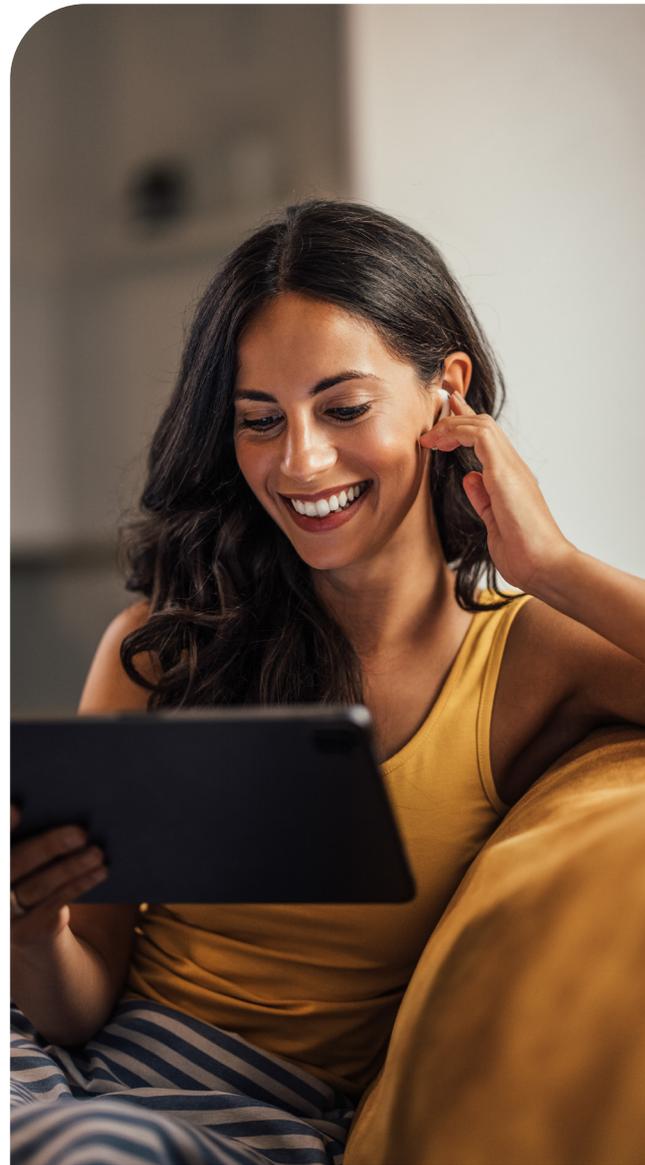
Tip sheet:

## How HR leaders can improve employee experience and retention with DXC Modern Workplace for Apple

Human resource (HR) leaders are now expected to play a central role in driving organisational success by enhancing employee experience, improving talent retention, and boosting workplace productivity. In 2024, they face the ongoing challenge of balancing employee expectations with business needs. The shift towards hybrid work has increased the demand for flexible working environments, while employees expect to be able to choose workplace technology that matches the ease and performance they experience in their personal lives.

At the same time, HR teams are under pressure to maintain high engagement levels while combatting burnout and digital fatigue. Rising turnover rates and heightened competition for talent mean organisations must create an inclusive, well-resourced, and connected workplace. A critical aspect of this is embracing diversity and accessibility. HR leaders can unlock productivity and innovation by leveraging technology that prioritises inclusion.

Organisations are also realising the importance of offering employees the choice of devices that align with their personal preferences and work styles. Solutions like DXC Modern Workplace for Apple provide employees with seamless access to IT services across any device, so they can focus on their work, not IT issues. Additionally, the Apple ecosystem, which is increasingly popular in enterprise environments, delivers significant productivity gains and security benefits, reducing IT incidents and improving employee engagement with intuitive, high-performance devices.



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## How DXC Modern Workplace for Apple helps overcome key HR challenges

Technology directly influences HR leaders' ability to shape a high-performing, engaged, and adaptable workforce. DXC Modern Workplace for Apple offers solutions that create a seamless, efficient, and inclusive workplace, letting employees focus on what matters most: Their work.

1

### Drive employee productivity with seamless technology

The DXC Uptime™ Experience Platform provides a frictionless technology experience to reduce IT issues and empower employees to stay focused on their work.<sup>1</sup> AI-driven workplace services and intelligent collaboration tools give employees the help they need when they need it, without wasting time on tech-related distractions.

Apple devices complement this approach by providing a smooth, reliable user experience. This combination of proactive IT management and reliable hardware empowers HR leaders to support a workforce that remains focused and productive.



HR leaders need to give employees the tools to remain productive and focused, without frequent IT disruptions.

<sup>1</sup> <https://dxc.com/us/en/offerings/modern-workplace/dxc-uptime-experience-platform>



## 2

### Create an inclusive and accessible workplace

DXC Modern Workplace for Apple focuses on inclusion by providing tools that empower all employees to work effectively, regardless of their physical location or abilities. Through AI-powered digital assistants and intuitive interfaces, DXC delivers seamless access to resources to help organisations create an environment where everyone can contribute. An example of this is the DXC Dandelion Program, an award-winning initiative that provides neurodivergent talent (such as individuals on the autism spectrum or with ADHD) with training, support, and meaningful employment opportunities in IT.<sup>2</sup> These individuals often possess exceptional skills in areas like visual thinking, accuracy, and attention to detail, which are highly valuable in fields like cybersecurity and data analytics.

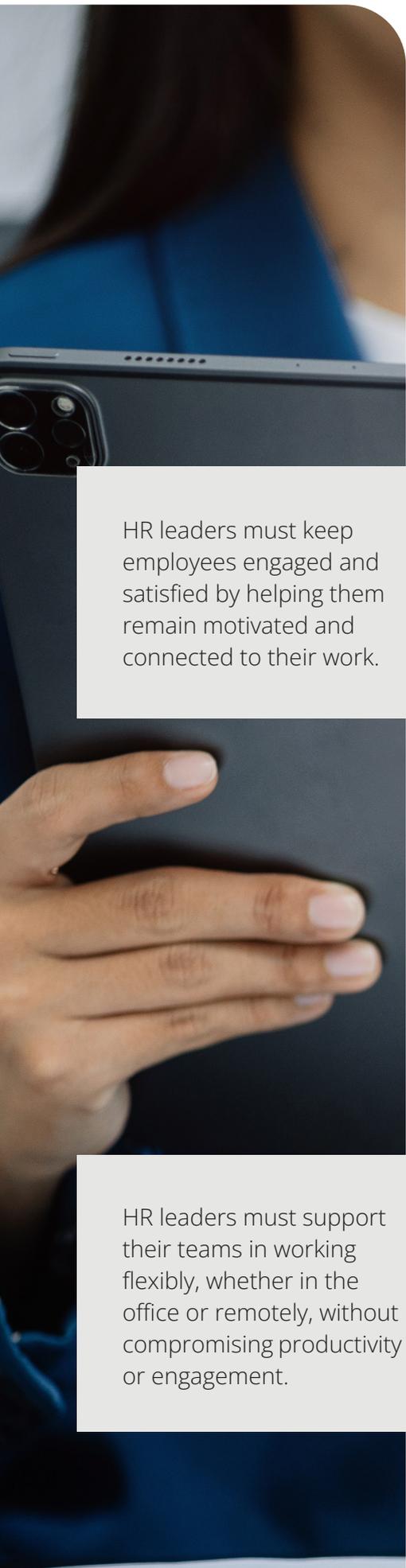
Apple's commitment to accessibility is embedded deeply in its product design, offering a wide range of features that ensure inclusivity in the workplace.<sup>3</sup> For instance, VoiceOver, Apple's screen reader, provides auditory descriptions for users who are blind or have low vision, while Switch Control lets users with motor impairments navigate their devices through switches instead of touchscreens. Additionally, Assistive Access simplifies the interface for individuals with cognitive disabilities, offering high-contrast buttons and large text labels to reduce cognitive load.



HR leaders are increasingly focused on creating a workplace that is inclusive and accessible to all employees, particularly those with diverse needs.

<sup>2</sup> <https://dxc.com/au/en/about-us/social-impact-practice/dxc-dandelion-program>

<sup>3</sup> <https://www.apple.com/accessibility/>



### 3

## Improve employee engagement and satisfaction

DXC Modern Workplace for Apple is designed to enhance employee engagement through personalisation and continuous service improvement. By listening to employee feedback and proactively addressing their needs, the DXC Uptime™ Experience Platform provides businesses with insights into employee sentiment to help HR leaders drive improvements based on real-time data.<sup>4</sup> This approach leads to higher engagement and overall employee satisfaction.

Apple devices also contribute to improved engagement, with studies showing that employees using Mac devices report higher satisfaction due to better performance, reliability, and user experience.<sup>5</sup> When given the choice, three out of four employees will choose Mac.<sup>6</sup> This preference contributes to increased productivity, as employees feel more efficient and satisfied when using their preferred devices. HR leaders can create an environment where employees feel empowered, engaged, and motivated to contribute by integrating these tools into the workplace.

HR leaders must keep employees engaged and satisfied by helping them remain motivated and connected to their work.

### 4

## Support a flexible and hybrid working environment

DXC Modern Workplace for Apple delivers seamless collaboration and connectivity across all devices to support employees regardless of where they work. With AI-powered assistance and easy access to IT services, employees can work without interruption and reduce the friction often caused by hybrid work setups. This flexibility is key to supporting a diverse and dispersed workforce.

Apple devices are designed for flexibility, with powerful built-in collaboration tools that facilitate remote work without compromising security or performance. Features like zero-touch deployment get employees up and running quickly, regardless of their location, while DXC's approach to mobile device management (MDM) keeps devices secure and compliant. Together, these solutions help HR leaders maintain a flexible and productive workforce.

HR leaders must support their teams in working flexibly, whether in the office or remotely, without compromising productivity or engagement.

<sup>4</sup> <https://dxc.com/us/en/offerings/modern-workplace/dxc-uptime-experience-platform>

<sup>5</sup> Commissioned study by Forrester Consulting on behalf of Apple, "The Total Economic Impact™ (TEI) of Apple", available at <https://tei.forrester.com/go/Apple/TEI/?lang=en-us>

<sup>6</sup> <https://resources.jamf.com/documents/books/employee-choice-program-ebook.pdf>

# The DXC Modern Workplace for Apple difference

HR leaders today are tasked with building workplaces that boost productivity while also promoting flexibility and inclusivity. As businesses transition to hybrid work models, employee expectations continue to shift, and the right technology becomes crucial to meeting these demands. DXC Modern Workplace for Apple offers a comprehensive solution that addresses these challenges head-on.

DXC provides the infrastructure and management services needed to keep a modern workplace running smoothly. With proactive IT support, automation, and AI-driven tools, DXC helps reduce the common productivity blockers that teams face. Meanwhile, Apple delivers high-performance, reliable devices that enhance productivity while supporting inclusivity through advanced accessibility features. Employees get intuitive, durable hardware that helps them to focus on their work, wherever they are and whatever their abilities.

The integration of Apple's advanced accessibility features opens doors to a broader, more diverse talent pool, empowering HR leaders to build a more inclusive workforce. These accessibility tools, combined with DXC's seamless workplace support, empower all employees to do their best work.

DXC Modern Workplace for Apple also helps HR leaders reduce operational costs. Apple's high-residual-value devices, paired with DXC's management services, extend the life cycle of technology investments, lowering overall costs and improving budget management. DXC Modern Workplace for Apple offers a practical solution for building a productive, inclusive, and cost-efficient workplace.

**Learn more about how DXC Modern Workplace can support your Apple technology, at:**

[dxc.com/au/mwp-apple](https://dxc.com/au/mwp-apple)



**Get the insights that matter.**  
[dxc.com/optin](https://dxc.com/optin)



## About DXC Technology

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