

Experience-led transformation powered by Human-Centred Design

Who we are

Design-led consulting business that has deep industry experience in **Digital Innovation** and **Transformation** helping organisations deliver quality service to their customers.

What we do

We accelerate business value by co-creating with our clients to enable **Innovative** and **Meaningful Experiences** for their **Customers** and their **People**

Capabilities & Offerings



Business Transformation

- Strategic Transformation
- Business Architecture & Analysis
- Organisational Change Management
- IT Service Management
- Robotics Process Automation



Experience Design

- Experience Strategy
- User Research
- Experience & Service Design
- Customer Experience



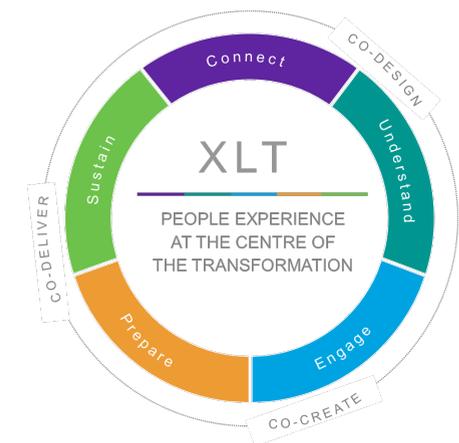
Smarter Operations

- Next-Gen Human Capital
- Finance and Procurement Transformation
- Modern Workplace

Accelerators

Experience-Led Transformation

Innovative and human-centred transformation framework beginning and ending with people



Digital Transformation Centres

Approach to solve complex problems in partnership with universities



Sydney | Melbourne | Canberra

Digital Transformation Centres (DTC)

DXC Technology's Digital Transformation Centres (DTC) are places for digital innovation, discovery and development.

We work jointly with clients to rapidly solve their business problems and accelerate business value.



Sydney | Melbourne | Canberra

Partnerships



Features



Start with a business challenge: Client has a business challenge and has appetite to take it through the DTC



DTC Approach: Leveraging DTC development approach to take an innovative approach to problem solving



Industry Expertise: Cross collaboration across DXC's network of partners



Subject Matter Experts: Leveraging expertise from Subject Matter Experts to deliver value for our clients (e.g., Behavioural Science)



Technology Agnostic: Solutions are technology agnostic to solve business challenge that is evidence based through user research



Impact Led Research: Research opportunities that will drive long-term impact on the economy, society and the environment (e.g., 1-3 years)



The Right People: Utilising the right people to drive the best, evidence-based outcome for our clients



Strategic Benefits: Cross collaboration across strategic industry partners to ensure excellence



Collaboration: Maximising networking connections to strengthen opportunities for learning and growth and encourage knowledge sharing



Scalable: Expand cross collaboration with other DTCs to maximise expertise and ecosystem

Together, we transform the user experience, the way we partner and how we enable digital capabilities

